



Ihtisham Gul

Branch Manager

Contact

Address

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United Arab Emirate

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Skills

Retail management



Upper intermediate

Business Development



Intermediate

Time management



Advanced

Friendly and helpful



Advanced

Operations management



Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level Management position. Ready to help team achieve company goals.

Work History

2020-12 -
2023-02

Branch Manager

Green Plus Pharmacie

- Trained employees, monitored performance and conducted periodic reviews focused on continuous improvement.
- Partnered with store and district management to capitalize on new retail business opportunities.
- Audited shop operations and records underneath control course and resolved versions.
- Maintained positive customer relations by addressing problems head-on and implementing successful corrective actions.
- Effectively managed budgets and allocated resources to maximize productiveness and profitability.

2018-03 -
2020-12

Assistant Branch Manager

Umar Pharmacy Chain ISO 9001:2015 certified

- Answered to consumer concerns, running with manager to noticeably raise patron delight scores.
- Developed and managed employee schedules, balancing individual requests and requirements with business needs.
- Supervised and evaluated staff to help improve skills, achieve daily objectives, and attain advancement.
- Investigated and resolved customer inquiries and complaints quickly.

2017-01 -
2018-03

Purchaser

Umar Pharmacy Chain ISO 9001:2015 Certified

- Managed and maintained purchase orders and invoices.
- Placed orders for stock consistent with quality, quantity and other specification requirements.
- Generated reports, documents and analysis in

Abuzer (Inventory & Account Management)

Upper intermediate

Software

Abuzer (Inventory and Account Management System)

Advanced

Microsoft Word

Upper intermediate

Microsoft Excel

Intermediate

Languages

Pushto

Advanced

Urdu

Upper intermediate

English

Intermediate

System) for senior management review and approval.

Education

2009-10 -

Matric: Science

2011-03

Al Sayyed Hajwairi Public School

2011-06 -

Intermediate: Pre Medical

2013-05

Govt Degree College Wadpagga

2013-06 -

Diploma: Management Information Technology

2015-11

ZIA INSTITUTE OF OCCUPATIONAL & SAFETY

2015-11 -

Business Management: Management

2017-10

ZIA INSTITUTE OF OCCUPATIONAL & SAFETY

2017-02 -

Hotel Management (Part Time): Management

2018-12

ZIA INSTITUTE OF OCCUPATIONAL & SAFETY

2017-01 -

Diploma Information Technology (Morning): Information Technology

2018-10

Peshawar College of Computer Science Peshawar

2019-11 -

Bachelor of Commerce: Accounting And Business Management

2021-01

University Of Peshawar