

ABHISHEK V V

Abudhabi
+971507492494
abhishekvv1996@gmail.com

PROFESSIONAL SUMMARY

To seek and maintain full-time position *that offers* professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

WORK HISTORY

Sharaf Exchange L L C - Customer Service Executive

Abudhabi

08/2019 - Current

- Attending the customers for making remittance , forex , Wage protection System(WPS) and various other functions
- Resolved complaints with proactive problem-solving and analysis.
- Explained benefits and advantages of different product and service offerings to customers.
- Offered detailed product and service advice based on customer needs.
- Manage email correspondence and follow up

HDFC SALES PVT LTD - Relationship Officer

Bangalore

03/2018 - 03/2019

- Built customer loyalty by actioning feedback for enhanced service provisions.
- Handling mortgages and product portfolio
- Area mapping
- Source relationship management

SKILLS

- Microsoft Excel database management
- Customer queries
- Office 365 usage
- Transaction processing
- Payment processing
- Policy compliance
- Customer services

EDUCATION

03/2018

Viswesaraya Technological University

Bangalore, India

Master of Business

Administration: Marketing and Data analytics

03/2016

Kannur University

Kannur , India

Bachelor of Business

Administration: Computer Application