



Mubashar Rafique

Date of birth: 18/12/1992 **Gender:** Male **Phone number:** (+971) 558667516

Email address: mubashar.rafique306@gmail.com

Work: (United Arab Emirates)

ABOUT ME

Personable and reliable bike messenger with Five (5) years of experience in delivering and picking up packages of different classes for clients. Dexterous and energetic cyclist with a positive attitude and communication skills to offer clients the best possible services and a quick learner of new routes.

EDUCATION AND TRAINING

Higher Secondary school Certificate

City Degree College [07/01/2009 – 03/12/2012]

Address: lalamusa (Pakistan)

WORK EXPERIENCE

Bike Courier

Tranzum Courier Services [01/06/2017 – 16/12/2019]

City: lalamusa

Country: Pakistan

- Handled items in conformance with company policy to guarantee consistent client confidentiality.
- Performed thorough bike care and maintenance to ensure problem-free delivery services.
- Managed delivery documentation process, ensuring clients signed invoices and credits upon delivery.

Bike Rider

Talabat [22/10/2020 – Current]

Country: United Arab Emirates

- Provided friendly, professional service, dropping off deliveries in specified locations for optimised customer satisfaction.
- Drove safely and responsibly between deliveries to uphold positive company reputation.
- Payment collection

COMMUNICATION AND INTERPERSONAL SKILLS

Skills

- Drive the vehicle from / to designated area within the allocated time frame
- Understand and follow oral and written instructions
- Flexibility and punctuality
- Communicate well in English
- Able to multi task in a fast paced challenging environment
- Knowledge of UAE roads
- Clean driving record
- Customer Service
- Problem solving

- Carefully loading and unloading packages
- Teamwork
- GPS Navigation
- Shipping and receiving professional
- Outgoing and friendly
- Focused and dedicated
- Self motivated
- Ask for the feedback

LANGUAGE SKILLS

Mother tongue(s): **Urdu**

Other language(s): **English** | **Panjabi; Punjabi**

DRIVING LICENCE

Driving Licence: A2 12/10/2020 – 09/10/2027