



# Waqar Ahmad

Teller/Customer Relation Executive

## EXPERIENCE

06/2021-Present

### CUSTOMER RELATION EXECUTIVE

*AHALIA MONEY EXCHANGE*

- Accepts and physically keeps a tally of cash amount while being a single window representative (remittance and forex)
- Collects proper and required documents from customers
- Remittance to all available corridor
- Handles payment of MoneyGram, Transfast, instant cash and EZ Remit
- Cross sells various products to customers

Responsible for routine branch operations which include purchase and sale of foreign Currency, money transfer, Bill Payment, Vat and currency exchange.

03/2015-  
03/2021

### CUSTOMER SERVICE

*AL FALAH SAFETY SECURITY LLC*

Consistently providing an approachable, helpful and friendly service to colleagues and clients information resource by being well.

- Handling customer excellent way
- Greeting with peoples polite

04/2012-  
12/2014

### CUSTOMER CARE

*MCB BANK LIMITED PAKISTAN*

- Senior claims representative
- Identifying the qualified claims.
- Gathering information from customer
- Connecting customer with law.

## EDUCATION

08/2008-  
12/2010

### Bachelor in commerce

*Punjab University*

B

10/2006-  
10/2008

### HSSC

*Board of Intermediate & Secondary Education Rawalpindi*

A

08/2004-  
08/2006

### SSC

*Board of Intermediate & Secondary Education Rawalpindi*

B

## CERTIFICATES

01/2022-Present

### Employee Of Month

*Ahalia Money Exchange*

Achieve the monthly target given by company got the certificate best employee award in 2022

## OBJECTIVE

To secure a position in a growth oriented organization which offers superb opportunity for career advancement and professional development.

## CONTACT



00971529808897



ahmedwaqar19901479@gmail.com



Shabiya 12 Building Number C229 Flat  
602 Abu Dhah, Abu Dhabi, Uae

## SKILLS

UAE Driving

License,Ms

Office,word,excel,notepad,emails

## LANGUAGES

English,arabic,urdu

Native Proficiency

## HOBBIES

Travelling,sports,watching