

Name: Rijan Bhattarai

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CAREER OBJECTIVE:

Provide outstanding customer service while maximizing sales and serving. Perform strategic thinking to achieve optimal customer experience and meet customer needs. Maintain focus on team leadership. Personal support, innovation and customer relationship building. With overall 5 years experience on retail customers service.

Company: Emirates India International Exchange

Designation: Head cashier

Duties

- **Providing exceptional customer service and achieving sales goals to ensure the branch objectives on sales and profit are met.**
- **Taking higher responsibilities assigned by manager within the Branch operation work such as daily operation work, solving customer complaint.**
- **Executed customer transaction regarding cash, money order and money exchange. Proficient in exchanging all currencies.**

Company : Landmark group

Designation: Department Head /Cashier

Duties

- **Taking part in display. Merchandising maintenance and all the aspects of operation of the store**
- **Serving the company brand re preservative, upholding highest standards in carrying out daily functions.**

KEY SKILLS

- ❖ **Decision making ability with sense of responsibility.**
- ❖ **Good communication on English, Bengla, Hindi, Urdu and Nepali.**
- ❖ **Self driven, Enthusiastic, and Team worker.**
- ❖ **Flexible on duty schedule as per business needs.**
- ❖ **Well known about sales KPI with good cross selling skills.**

COMPUTER SKILLS

- Office Application : Microsoft Excel, MS Word & MS Power point
Microsoft Outlook and any
- Networking : web browsing
- Software : Oracle / Retail Server

Education Qualification

High School = Business Management (Shikshadeep higher sec.)

Bachelor : Business Management (Merryland collage)

Sincerely yours,

Rijan Bhattarai.