



Golam Mamud

Head Cashier at Money Exchange

Motivated, professional possessing a strong commitment to quality customer service coupled with superb communication skills. Builds customer loyalty by effectively resolving problems and quickly processing transactions.



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+971543972009



Sharjah, United Arab Emirates



linkedin.com/in/gm1010

SKILLS

Cash handling expertise

Multilingual in English, Hindi, Bengali

Microsoft Excel

Goal-oriented

MS Office

Excellent time management skills

LANGUAGES

English
Native or Bilingual Proficiency

Bengali
Native or Bilingual Proficiency

Arabic
Elementary Proficiency

Hindi
Native or Bilingual Proficiency

INTERESTS

Reading

Signing

Travel

WORK EXPERIENCE

Head Cashier

Emirates India International Exchange LPC.

11/2021 - Present

Sharjah, United Arab Emirates

Tasks

- Executed customer transactions regarding cash, money orders and money exchange.
- Proficient in exchanging 30 different currencies.
- Maintained balancing record with 100% rate of accuracy.
- Proficient in using computers and other office equipment.
- Recorded amounts received and prepared reports of transactions.
- Maintained friendly and professional customer interactions.

Customer Service Representative

Easy taxi Sports & Recreational Equip. Rental

01/2019 - 10/2021

Dubai, United Arab Emirates

Tasks

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Offered advice and assistance to customers, paying attention to special needs or wants.
- Responded to customer requests for products, services, and company information.

Customer Service Associate

Tribangla Cargo LLC

08/2013 - 09/2018

Dubai, United Arab Emirates

Tasks

- Offered advice and assistance to customers, paying attention to special needs or wants
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Informed customers about special promotions and provided detailed information for various products.

EDUCATION

Batchelor in Arts

Kalyani University

03/2003 - 03/2006

Karimpur

Financial Accounting (F.A)

WEBEL

04/2009 - 04/2010

Karimpur

PERSONAL DETAILS

Date of Birth : 27th Jun , 1985

Nationality : Indian

Home Address : Kolkata, India

Marital Status : Married