MUHAMMAD NAEEM

Sr. System Engineer

CONTACT

✉ prof.muhammadnaeem@gmail.com

📞 +971 586198385

💬 +971 569277699

🏠 Dubai, UAE

🪪 Visa Status: Visit Visa

Ⓢ mna571

in Linkedin.com/in/muhammad-naeem96

TECHNICAL SKILLS

Skill	Level
Windows Server Admin.	●●●●●
Linux System Admin.	●●●●○
MS Azure	●●●○○
Azure Active Directory	●●●●●
MS Exchange Online	●●●●○
Office 365 Administration	●●●●●
Active Directory Services	●●●●●
DC/ADC/DNS/DHCP/FTP	●●●●●
Network Design	●●●●●
Network Maintenance	●●●●●
Cisco Switching/Routing	●●●●○
WordPess	●●●●○

COURSES & TRAINING

CCNA

RHCE / Linux System Administration

MCSE

Cyber Security Essentials

SEO

Freelancing

Web Development

SUMMARY

Senior System Engineer with 19+ years of diversified experience in national/international organizations. Proficient in system/network design & maintenance. Hands-on experience in resolving hardware and software implementation, configuration, troubleshooting, infrastructure, and security related issues. Specialized in Microsoft, Open-source, and Cisco technologies. Led team of 5 -10 people in reducing downtime, improving network speed, and reducing cost.

EXPERIENCE

System Engineer — Mar 2017 – Jun 2023
ARCO, RAWALPINDI – PAKISTAN

- Manage information technology and computer systems.
- Plan, organize, control and evaluate IT and electronic data operations.
- Design, develop, implement and coordinate systems, policies and procedures.
- Ensure security of data, network access and backup systems.

Achievements
- Implemented a wireless communication system, replacing the old, inefficient LAN, hence increasing network performance by 30%.
- Introduced the concept of preventative system maintenance, as a result, decreased breakdowns by 65%.

System Engineer — Sep 2013 – Feb 2017
KARDAN UNIVERSITY, KABUL – AFGHANISTAN

- Running regular checks on network and data security.
- Developing and implementing IT policy and best practice guides for the organization.
- Designing training programs and workshops for staff.

Achievements
- Singlehandedly implemented an information technology security system, consequently, increasing security by 50%.

Lecturer in Department of Computer Science — Dec 2010 – Aug 2013
RANA UNIVERSITY, KABUL – AFGHANISTAN

- Taught a computer curriculum that was consistent with the Institution's goals and objectives.
- Planned, and implemented computer educational programs.
- Provided hands-on training to students on computer applications.

Achievements

- Launched a technology-based classroom environment, and state-of-the-art networking Labs resulting in increasing the induction by 20%.

Network/System Manager   **Dec 2009 – Dec 2010**

EXCELIENT SERVICES / FATA SECRETARIAT, PESHAWAR – PAKISTAN

- Managed the organization's network & system team, and supported every aspect of network systems.
- Designed, implemented, and managed network infrastructure of 600 nodes, including components including Cisco switches, routers, Firewalls, and the installation of additional servers.
- Management of Email Server, Antivirus Server, DC, ADC, DNS, DHCP, file server, and other network monitoring services.

Achievements

- Deployed Data Center & network infrastructure of 600 nodes from scratch resulting in increasing work performance & growth by 30%.
- Promoted within 9 months due to strong performance and organizational impact - ahead of schedule by 12 months.

Technical Support Engineer   **Feb 2004 – Nov 2009**

VOXEL COMMUNICATIONS, ISLAMABAD – PAKISTAN

- Set up, configured, tested, and maintained new & existing computer systems, peripherals, applications, databases, and accounts assigning security levels as per the approved security matrix.
- Provided technical support for software and hardware issues across functional activities & business processes that users may encounter.
- Managed call center server, VOIP Connectivity, troubleshooting, and implanted Disaster Recovery Plans.

Achievements

- Extended Corporate Network Infrastructure up to 200 nodes.
- Increased organization's revenue by 25% through fault-tolerant, resilient, and smooth network design & policies.

EDUCATION

MSIT (Master of Science in Information Technology)   **2001 – 2003**

PIMSAT, KARACHI PAKISTAN

CGPA: 3.4 /4.0