



NEETHU MOOTHEDATH GOPI

Objective

To get an opportunity where I can make the best of my potential and contribute to the organization's growth

Experience

- BANK OF BARODA** 20/10/2021-30/04/2023

ACCOUNTS MANAGER

Intereacting With Stakeholders And Ensuring Solutions Are Delivered

In a Timely Manner,Addressed Problems With Accounting,billing,and Service Delivery To Maintain And Enhance Client

Satisfaction,Completed Filings And Upheld Strict Compliance With Regulatory Agencies And Supervisors,Reviews and manages staffing procedures, ensuring that staff assignments and responsibilities are reasonable, and that salary structure is equitable.

- AXIS BANK LTD** 02/02/2021-30/09/2021

DEPUTY MANAGER

Banking Operations, Relationship ManagerManaging relationships with customers.

Conducting customer interviews.

Identifying and communicating customer needs.

Ensuring customer satisfaction.

Resolving customer issues and concerns.

Developing and implementing marketing strategies to grow the customer base.

- ICICI BANK** 17/10/2017-03/07/2020

DEPUTY MANAGER

Relationship Manager, Banking OperationsUnderstand customer needs and develop plans to address them

Identify key staff in client companies to cultivate profitable relationships

Resolve customer complaints quickly and effectively

Forward upselling and cross-selling opportunities to the sales team

Promote high-quality sales, supply and customer service processes

Aim to preserve customers and renew contracts

Approach potential customers to establish relationships

Gain solid knowledge of competitors

Education

Contact

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☎ 9710581854669
📍 DUBAI UAE

Personal Details

- Date of Birth : 16/01/1993
- Nationality : India
- Marital Status : Married

Skills

Communication	100%
Leadership	100%

Language

- English
- Hindi
- Malayalam

Interests

- Music, Cricket

- PGDBF POST GRADUATE DIPLOMA IN BANKING AND FINANCE @MANIPAL UNIVERSITY 06/01/2018
 - MASTER OF COMMERCE @CALICUT UNIVERSITY 07/07/2017
 - BACHELOR OF COMMERCE @CALICUT UNIVERSITY 07/04/2013
 - PLUS TWO @SKHSS GURUVAYUR 30/03/2010
 - SSLC @LFCGHSS MAMMIYOOR 30/03/2008
- SSLC

Reference

- Rajeev Ramkumar - ICICI BANK
MANAGER

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