



JONNAMARIE VENERABLE

APPLICANT



Contact



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Skills

Computer Literacy Skills



Problem Solving



Creativity



Leadership



Career Objectives

To obtain a challenging and rewarding role in my chosen field where I can utilize my skills and experience to contribute to the growth of the organization while enhancing my professional skills and personal development.



Education

BS in Hotel Restaurant and Management
2010
University of Mindanao

Secondary
2008
Buanoy National High School



Work Experience

Barista

Al Ain Class Motors | November 2021 - up to present

- Serves beverages such as coffee, tea, and specialty beverages.
- Responsible for taking customer orders.
- Cleaning and sanitizing work areas and equipment
- Educates customers by presenting and explaining the coffee drink menu.

Customer Service Representative
Landmark Leisure | July 2021 - November 2021

- To aid, support, and guide customers who have inquiries, complaints, or issues with a product or service.
- Responsible for managing and resolving customer inquiries or complaints.

Counter Cashier

Lulu Group International | Jan. 2019 - June 2021

SM Mart Inc. | Jan. 2011 - Dec. 2018

- Handling cash transactions
- Balancing cash drawer
- Providing excellent customer service
- Maintaining records

Sales Associate

NCCC Mall | Feb. 2010 - Dec. 2010

- Promotes the handled product, communicates, and deals with the customers.
- Ensured a correct and updated item barcode to the system and properly retagged the marked-down items.
- Monitored daily sales plan as well as the fast-moving and slow-moving items.
- Familiarized with the companies' promotions and events.