

JOY A. APARI

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OBJECTIVE

I seek challenging opportunities where I can fully use my skills for the success of the organization.

EXPERIENCE

Sept. 09, 2016 -May 30, 2023

MAIN CASHIER/SALES ASSISTANT cum BARISTA

Belhasa Hospitality LLC.-Dubai,UAE

- Greeting and assisting customers with right tone of energy when giving the spiel with the good customer service
- Ensure that monetary transactions are documented effectively and ensuring accuracy in the POS system
- Prepare and serve hot/ cold beverages, such as, coffee, drinks, espresso, and teas
- Take customer's order and convey them to other staff for preparation.
- Monitor and check stocks level and display
- Attend customer feedback and inquiries
- · Receive and process sales order via phone and email
- Cash handling, sales reports, discounts, and knowledgeable in opening and closing procedures thru POS system

2015 -2016

CREDIT AND COLLECTION SPECIALIST/CASHIER

Personal Collection Direct Selling Inc.- Philippines

- Ensures that cash and cheque being received are accurate according to the amount intended for payment.
- Ensures that payments being made are entered at the rightful account being paid for.
- Balances cash and cheque collection daily and keeps change fund intact at 100% all the time.
- Remits specific amount accumulated cash collections for vault safe-keeping.
- Email daily collection report every end of daily transactions with validated deposit slips.

2014 -2015

PERSON IN CHARGE GROCERY DEPARTMENT

Felcris Group of Companies-Philippines

- Training staffs and ensuring compliance with food safety laws
- Managing orders and vendors relationships
- Administrative record keeping, maintaining staff schedules, and tracking inventory
- Displaying and organizing products in the store for the customers to locate easily

2013 -2014

GOVERNMENT OFFICE STAFF

Department of Labor and Employment(DOLE)

- Profiling of child/laborers in every Barangays of Municipality
- Encoding of registrants in the Skill Registry System
- Assisting public school personnel/staff
- Assisting local government unit personnel and staff
- Performs other functions not highly technical in nature

2012 -2013

ACCOUNTING OFFICE STAFF

Local Government Unit- Philippines

- Prepares Accountant's advice on local check disbursements
- Post to index cards the details of salaries and wages
- Receives and endorse documents to the Accountant
- Delivers all outgoing documents to the respective offices
- Attends to the client's needs while waiting for their appointment with the Accountant

EDUCATION

2014

 BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION MAJOR IN FINANCIAL MANAGEMENT

Bukidnon State University-Philippines

SKILLS

Customers Relationship

Management Sales management

Accuracy and Customer Service

Sales reporting, Invoicing and

Documentation •Sales

techniques ●MS Office, Technical

and Database

100%

LANGUAGES

English Tagalog

PERSONAL DETAILS

Date of Birth: February 28,1994

Nationality : FilipinoVisa Status : Visit Visa