



Hesham Hassan

customer service

Profile

I have worked in many companies and received a lot of experiences in the field of customer service and sales. I like teamwork, hard work and kindness is the basis for success and I always like to learn everything new.

Studies and education

business Administration - Accounting, Pharos University in Alexandria

Alexandria | 2009 - 2014

I learned all about accounting with theoretical and practical exams, Learned how to do income sheets of any organization, Learned how to do marketing for products.

Work experience

customer service, Lari Exchange

Abu Dhabi | 12/12/2020 - 05/06/2022

Handling customers problems, exchange money, transfer money and customers salaries

sales and customer service, MBG Group

Dubai | 01/02/2019 - 01/10/2020

Handling customers and dealing with local UAE customers and sell the products by cash and installment and products is swimming pools, gazebo, car shades and outdoor toys.

Direct Sales, CIB Bank

Alexandria - Egypt | 01/02/2018 - 10/01/2019

Details

Email

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Address

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Date Of Birth

03/08/1991
Alexandria

Nationality

Egyptian

Gender

Male

Languages

English

Native

Arabic

Native

dealing with customers in & outside the branch to make best offers for loans and credit cards.

Customer service and sales, Etisalat

Alexandria | 01/06/2015 - 29/01/2018

I worked at Etisalat Egypt for 3 years and I learned how to deal with customer inside the branch and how to communicate with different types of customers and how to make them satisfied and here I learned how to listen to the customer, handle them and how to work in team work.

Sales Agent, Ace life company for insurance

Alexandria | 01/08/2014 - 28/05/2015

I worked at Ace life for a year and I learned how to deal with customers and I learned how to be a sales Agent.