



Hussain KM

Customer Support & Operations

husainrinu@gmail.com

0 569 541 540

Sharjah, UAE

Business Management professional, More Than Six Years of Experience Managing Guest / Customer Relation & Operations, Sales & Marketing of Business Development Processes in Aviation Industry. Adapts to the working environment and deliver my expertise in the innovative skills while maintaining the integrity and work ethics, thereby keeping up the reputation of the organization.

EDUCATION

Diploma

Airline, Tourism & Hospitality Management

Punjab technical University - PTU
/ Jalandhar - India

B B A

Airport and Airline Management

Collage Of Commerce - Kerala -
Bharathiar University

WORK EXPERIENCE

Frontline Officer

Lulu International Exchange llc

2021 - Present Abu Dhabi
Customer Handling & Supports, Cash Handling - Foreign Currency
Exchange, Sales Marketing Supports

Reservation & Visa Consultant / Sales

Taj Tours - Kannur Kerala

2019 - 2021 Kannur - Kerala
Manage and maintain Branch, Developing executing sales and
marketing strategies, handling UAE fVisa Service, planning and
developing business strategies, Customer Handling, Administrative
Assistance

Reservation Officer / Sales

Flyhind Tours and Travels Pvt Ltd

2018 - 2019 Kannur - kerala
Attending and assisting Clients, corporate client meeting &
business Dealing, Sales and marketing, Tour And Visa Services
, Agent Online Sales and reservation, Customer Handling, Data
Entry & Uploading, Cash Handling, Administrative Assistance,
packages Sale

Reservation Executive / Administration

Arooha Tours and Travels Pvt Ltd

2015 - 2018 Kannur Kerala
online Reservation, Administrative Assistance, Customer Handling
, sales and marketing, Data Entry & Uploading,

PERSONAL DETAILS

Nationality / Passport & VISA Details
INDIAN / V6125866 / EMPLOYMENT

Sex
MALE

SKILLS

sales & Marketing Teamwork Creativity

Effective communication Leadership

Problem-solving Customer Ground Handling

Guest Relation & Supports

CERTIFICATES

Computer Reservation System
Online Reservation Of Airline, Hotel & Resorts

Galileo and Amadeus
Travel Agent Software

Tour Operation
Itinerary planning And Execution, Travel Guide, Leading Travel

CO FEATURES

- # Administration & Reservations
- # Documentations & Filing
- # Cash Handling & Forex Exchanges
- # Counter Sales & Marketing
- # Guest Relation & Ground Handling
- # Back end/ Operations & Team Supervising

LANGUAGES

English
Full Professional Proficiency

Hindi & Urdu
Full Professional Proficiency

Arabic
Elementary Proficiency

Malayalam & Tamil
Native or Bilingual Proficiency

DECLARATION

I hereby declare that the above given details are
correct to the best of my knowledge

Date : .

Hussain K M .