

### **Contact**

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Abu Dhabi U. A. E

# Personal Data

Date of Birth : 14-05-1987 Marital Status : Married Nationality : Indian Visa Status : visit

#### **Languages Known**

- English
- Malayalam
- Arabic
- Hindi

#### **Personal Skills**

- Attention to Detail
- Team Work
- Work Independently
- MS Office
- Good Verbal Communications Skills
- Active listening Ability
- Problem Solving Skills
- Customer Service Skills
- Critical Thinking Skills
- Computer Skills
- Time Management Skills
- Administrative Skills

#### **Driving License**

• Holding a valid UAE Driving License

# RASHID P MOIDU

# **Operation Processor**

#### **Objective**

Seeking a position that allows me to apply my strong analytical and problem solving skills, along with my passion for continues learning to make a positive impact and contribute to the overall goals of the organization.

# **WORK EXPERIENCE**

#### Abu Dhabi Islamic Bank

June. 2009 - Aug. 2022

- Handling queries and follow up with various corporate customers related to Execution of salary and various fund transfer.
- Handling Key responsibilities of Salary distribution to various banks using UAEFTS and Wages Protection system.
- Utility Payment (Etisalat, Salik & Du) Making daily payments.
- Reconciliation and handling customer complaints.
- Ensure compliance to ADIB policies, procedures, guidelines and standards.
- Maintain proper and organized filling system of all department record.
- Registering companies under the WPS system.
- Process out Ward Cheques based on check list as per threshold.
- Request for PDC withdrawals/postponement based on supportive Documents Received from Branches.
- Ensure accuracy in data entry of cheques on daily basis.
- Process onus cheques by completing 1st level technical review of each days Requests in ICS received through CDM.
- Ensure standard security features availability on the cheques.
- Undertake any additional assignments / projects entrusted by the line Management and complete them as per requirement.

## **Education**

- ❖ Master of Business Administration (MBA)
- Bachelor of Business Administration (BBA)
- Higher Secondary Examination (HSE)
- ❖ Secondary School Leaving Certificate (SSLC)

# **Computer Proficiency**

- ❖ Operating Systems: MS Windows 98, Server 2000-03, XP, Vista And Windows 7 to 10
- \* Office Automation: MS Word, MS Excel, MS Power point
- ❖ General: Internet Applications

#### **Declaration**

I hereby certify to the best of my knowledge and belief that, the above written particulars are true and correct

#### Rashid P Moidu