



**OSSAMA IBRAHIM GOMAA
MADBOULY**

+971 52 8712163

**Ibraheemosama631@gmail.com
Dubai, UAE**

Qualification

- ◆ Bachelor of Commerce

Languages Known

- ◆ English
- ◆ Arabic

Skills

- ◆ Communication
- ◆ Customer service
- ◆ Problem solving
- ◆ Interpersonal communication
- ◆ Attention to detail
- ◆ Time management

Personal Information

Date of Birth 17-07-1993
Nationality Egypt
Passport No A21736806
Gender Male
Marital Status Married
Visa Status Employment Visa

CAREER OBJECTIVE

Looking to be acquainted with a good and well-established organization that provides me with a challenging in the environment than enabling me to improve my skills chosen field and contribute substantially to the growth of organization as a team player.

WORK EXPERIENCE

Company Mamora Hotel
Designation Cashier
Duration 2015 – 2018
Place Egypt

Company Tulip Hotel
Designation Cashier
Duration 2018 – 2022
Place Egypt

Duties & Responsibilities

- ◆ Provides a positive customer experience with fair, friendly, and courteous service.
- ◆ Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- ◆ Resolves customer issues and answers questions.
- ◆ Bags purchases if needed.
- ◆ Processes return transactions.
- ◆ Enters price changes by referring to price sheets and special sale bulletins.
- ◆ Discounts purchases by redeeming coupons.
- ◆ Verifies credit acceptance by reviewing and recording driver's license number; and operating credit card authorization systems.
- ◆ Balances cash drawer by counting cash at beginning and end of work shift.
- ◆ Provides pricing information by answering questions.
- ◆ Maintains checkout operations by following policies and procedures and reporting needed changes.
- ◆ Contributes to team effort by accomplishing related results as needed.

Declaration:

I do hereby declare that the above mentioned details are true to the best of my knowledge.