

YOUSIF AHMED HAMZA KHALIFA

yousifahmedhamza@gmail.com

+249-912323726 / + 971-526297197

Abuhail District , Dubai, United Arab Emirates

Male

Sudanese

October/12th/1992

Married

Muslim

National Military Service: Passed

PERSONAL STATEMENT

I am an experienced head teller / teller looking for an opportunity to expand and utilize my skills in an organization with a challenging and engaging environment.

KEY SKILLS

Technical Skills

Arabic: Mother Tongue

English: Fluent Speaking, Reading, Writing

Microsoft Office

Personal Skills

Fast learner, team player

Leadership, communication, interpersonal

Analytical, problem solver, multi-tasking

WORK EXPERIENCE

Branch Customer Relationship Supervisor

Bank of Khartoum

Dec 2014 - Oct 2019

Job Responsibilities and Tasks:

Increased customer accounts and deposits

Experience in all units of branch operations such as accounts, treasury and services

Expanded customer base in different products such as mobile banking and other services

Dealing with all types of cash (local – foreign)

Responsibility of the treasury

Dealing with and handling all types of clients with a high ability to solve their problems

Reviewing all the daily work transactions

Responsibility of all branch requirements

Intern**Financial Investment Bank****March 2014 - April 2014****Job details:**

Rotation in Investment Funds and Portfolio Management, Finance, Marketing, Business Development Departments

EDUCATION AND QUALIFICATIONS:

B.Sc. in Business Management
Al-Ribat University, College of Business Administration – 2009

Diploma in English Language
Comboni College – 2014

Certified Islamic Banker [CIB]
General Council for Islamic and Financial Institutions [CIBAFI] – 2015

Course in effective leadership
Better Life Center & British Accreditation --- 2019

Course in excellence customer service
Albadaael for advanced training center --- 2019

PERSONAL INTERESTS

Football | Traveling | Reading

REFERENCES

Mr. Mazin Hassan
M: +249-912735332
Branch Manager
BANK OF KHARTOUM