

Adeeb Moaisheh

IT Support Engineer

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PROFILE

As an accomplished IT Support Engineer, I possess about 3 years of experience in the field. I demonstrate excellent teamwork skills and a remarkable aptitude for swiftly acclimating to novel technologies.

PROFESSIONAL EXPERIENCE

Pioneer Engineering Consultancy--- Abu Dhabi, United Arab Emirates

IT Engineer

June-2023- Present

- Installing and configure Pc's
- Monitoring Network Access Point and Switch
- Manage sharing server, domain controller
- Managing Mail server and website hosting
- SonicWall firewall and configuration security of IP
- Installation printer and scanners with network configuration
- Monitoring all users and installing Antivirus for all users
- Manage All users and policy of the company
- Manage Nas Storage With Back up

Golden Beach Hotel and Resort — Latakia, Syria

June2020 - Jan 2023

IT Support Engineer

- Optimized server performance and minimized downtime by setting up and configuring HP servers and vSphere virtualization.
- Monitored and maintained network servers such as file servers, antivirus, and cPanel.
- Improved network performance and reduced downtime by configuring Mikrotik and NetGear switches.
- Enhanced wireless connectivity and user satisfaction by configuring Ubiquiti access points with Load Balancing and Permit System.
- Reduced security incidents and response time by configuring an advanced surveillance system with motion detection and facial recognition capabilities.
- Managed all upgrades, Security Patches and Fixes for the whole Data Center Infrastructure (Storage, Servers, OS and Backup System)

Contact : IT Manager MR. Ahed Sarkal, Email: it@goldenbeach.sy, phone:+963932234016

Mountain Breeze Hotel and Resort — Latakia, Syria

Jan 2023 - April 2023

Network Maintenance Contractor

- Installed, configured and maintained servers and networks.
- Improved network performance and reduced downtime by configuring Mikrotik, D-LINK, and 3COM switches.
- Optimized data storage and server performance by setting up Active Directory, vSphere virtualization, VPN, and NAS Synology.
- Maintained a surveillance system with a 99% uptime rate.
- Ensured high-level security and efficiency resulting in 100% output.

Contact: IT Manager MR Mohamad Dayoub, Phone:+963960900038

EDUCATION

- **Syrian Virtual University**
Master in Web Science December 2021 - Present
- **Tishreen University** — Latakia, Syria
Bachelor of Informatics Engineering in Software and Information Systems Mar 2015 - Jun 2021

SKILLS

- Network Configuration.
- Network Troubleshooting.
- Computer Networking.
- Operating Systems.
- Infrastructure.
- Firewalls.
- MCSA, CCNA.
- Virtualization.
- VMware vSphere, Hyper-V.
- End-user Support.
- Automation.
- Backup & Recovery Systems.
- LAN-WAN, VPN.
- Microsoft Office.
- Active Directory.
- Teamwork.
- Ability to learn new technologies.

LANGUAGE

- **Arabic** Native
- **English** Professional Working Proficiency