



PROFILE

Experienced airline professional with demonstrated history of working in the Aviation/Service/ industry, skilled in Customer Service, Security operations, Problem Solving, Teamwork and ability to adapt to different personalities. Passionate about building strong customer relationships, driving brand loyalty, and increasing customer engagement.

INDOS NO - 21ZN7223
CDC NO - KOL 128299

CONTACT

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LinkedIn:

<https://www.linkedin.com/in/fasil-pm-533281a2>

Email:

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HOBBIES

Sketching
Crafting
Photography

FASIL P M

WORK EXPERIENCE

Indigo Airlines (KIAB Airport) **Security Executive**

2021- 2023

- Executing responsibility of complying with regulatory requirements and making each flight execution on-time
- Perform duties as per aviation security Programme.
- Passenger handling, boarding pass checking
- Working in a team ensuring safety and security of passengers.
- Conducting Antisabotage checks, Secondary Point Ladder Checks.
- Surveillance and inspection of passenger baggage's
- Keeping passenger baggage reconciled using Baggage Reconciliation System

FLYBIG Airlines - Big Charter - (NSCBI Airport) **Security Executive**

2020- 2021

- Maintain standards as per Company requirements
- Passenger boarding pass checking, problem solving
- Performing all AVSEC related duties
- Passenger baggage handling
- Surveillance and inspection of baggage's
- Passenger handling, boarding pass checking
- Managing BCAS Audit & AEP Documents.

Menzies Aviation Bangalore Pvt Ltd. (KIAB Airport) **Security Assistant**

2018 -2020

- ✓ Access Control of a Cargo Warehouse
- ✓ Security of Cargo Parking Area
- ✓ X-ray screening of cargo, mail and company store etc.
- ✓ Security of cargo and physical Inception of cargo as per the norms of regulatory authority
- ✓ Surveillance at Warehouse and cargos Store area.
- ✓ Supervision of Security Equipment
- ✓ Handling of Cargo/AVI and VAL

LINGUISTIC ABILITIES LANGUAGES

- ✓ English
- ✓ Malayalam
- ✓ Hindi
- ✓ Tamil
- ✓ Kannada

PRESENT ADDRESS:

Rashid Lootah Building, 208, Port Saeed.
Behind Emiretes Group Bldg.
Dubai, UAE

Subway Restaurant (Bangalore) Customer Service Representative

2017 - 2018

Demonstrate a complete understanding of menu items and explain them to guest accurately. Handling shift, Billing, Cash handling and perform paperwork duties as assigned. Prepare food neatly, according to formula and in timely manner. Understand all quality standards

EDUCATION

Indian Institute of Integrated Science and Technology

June 2020
Graduation (BBA Finance)

Aptech Aviation Academy, jayanagar, Bangalore

June 2018
Diploma - Professional Airport Management and Customer Care

Arafa English School

June 2014
Intermediate

KEY SKILLS AND CHARACTERISTICS

- Customer Service
- Good System knowledge.
- Complaint resolution.
- Adaptability & decision making.
- Able to work on pressure.
- Good communicational.
- Able to work independently / in team.
- Good observational and Analysis power.

CERTIFICATION

- **Basic AvSec** certification conduct by **BCAS**.
- **X-ray Screener** certification conduct by **BCAS**.
- **Basic Cargo Handling and Goods Distribution** Practices by **Menzies Aviation**
- **DGR Cat-12** Course Conduct by **Indigo Airlines**.
- **HSI Adult First Aid / CPR AED** .
- **NEBOSH IGC in Occupational Health & safety**

PERSONAL PROFILE

Name : Fasil P M
Date of Birth : 05 Aug 1996
Gender : Male
Status : Single
Nationality : Indian
Passport : S4195355 Issue Date - 28-06-2018

FASIL P. M.

