



KARIM HATEM MOHAMED

SUMMARY

- I aspire to join a professional work environment that enables me to develop my skills and gain new experiences and to be an effective and productive member to achieve success and development and contribute to the development and upgrading of the employer

EXPERIENCE

Sales And Marketing Specialist
Nestlé Waters Company – UAE
02/2022 – 03/2023

- Specialist in outdoor retail sales and marketing of mineral water.

Cashier & Customer Service Officer
Fawry Plus For Banking Services and Payment Technology
04/2021 – 1 /2022

- Customer service in the branch and retail cash transactions
- Handling financial transactions such as withdrawal and deposit services.
- Dealing with bank transfers and digital payments for customers inside the store and online.
- Offering digital services to customers such as Smart Wallet and My Fawry app.
- Handling customer complains through the online platform.
- Internal Bank transfer services
- Cash Handling.

Cashier
Al-Raya Hypermarket
4-2020 – 3/2021

- Performed financial transactions in a fast – paced retail store environment
- Collected payments, issued receipts neatly bagged items and helped customers
- Handling cash and electronic payment tools professionally without deficit at the end of the shift
- Accurately counted the money in drawers at the end of shift and logged numbers

Accountant
Al Tayseer Hospital
05/2019 – 04/2020

- Preparing accounts of internal and external patients.
- Treasurer.
- Preparing accounting reports for doctors, patients data accounts and clinics.
- Duly restricting cash money from patients' bills to the system
- Duly restricting health insurance patient's bills to the system

CONTACT

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Date of Birth
21/07/1995

EDUCATION

Bachelor of Commerce
• Zagazig university
• Graduation: 2017-2018

SKILLS

- Proficiency in the use of computers and Microsoft Office programs.
- Proficiency in the use of modern technologies.
- Analysis, problem solving and personal management.
- Teamwork and dealing with others.
- Flexibility and adaptation to working pressure.
- Communication and negotiation.
- Leadership and planning.

LANGUAGES

Arabic
Native

English
Upper intermediate