



# Mustafa Kassoumeh

**Nationality:** Syrian **Date of birth:** 16/09/1995

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**Home:** Dubai (United Arab Emirates)

## ABOUT ME

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I am a cashier, responsible for processing transactions and handling payments from customers. I provide a friendly and efficient checkout experience, ensuring accurate payments and customer satisfaction. My role is to help customers complete their purchases smoothly and answer any payment-related questions they may have.

## WORK EXPERIENCE

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### Cashier

*class caffee* [ 2018 – 2019 ]

City: Damascus

Country: Syria

- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Redeem stamps and coupons
- Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
- Greet customers when entering or leaving the store
- Maintain clean and tidy checkout areas
- Track transactions on balance sheets and report any discrepancies
- Bag, box or gift-wrap packages
- Handle merchandise returns and exchanges

## EDUCATION AND TRAINING

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### Bachelor degree in Biomedical engineering

*Al-Andalus University for Medical Sciences.* [ 2018 – 2023 ]

City: Tartus

Country: Syria

### Diploma degree in medical technical institute

*Damascus university* [ 2014 – 2017 ]

City: Damascus

Country: Syria

## LANGUAGE SKILLS

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Mother tongue(s): **Arabic**

**Other language(s):**

**English**

**LISTENING C1 READING C1 WRITING B2**

**SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1**

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## **DIGITAL SKILLS**

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Microsoft Powerpoint / Microsoft Office / Organizational and planning skills / International computer driving license (ICDL) (Arabic, English) / Microsoft Word / Team-work oriented / Microsoft Excel / Adobe Photoshop (basic elements) / sales / Communication-Skills

## **SKILLS**

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### **Self skills**

- Write here the descriptionExceptional time management skills
- Customer service Excellence
- Advanced sales techniques, cross, up & link selling
- Develop new relationships with others.
- Interactive, hard work, learn new skills quickly, and handle new software data
- Accuracy and attention to detail.
- multitasking skillsdescription
- Coming up with creative and novel solutions