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# **EDUCATION**

**Bachelor of Business** Administration: Marketing **Kohat University Of Science** And Techonology, August

Diploma In Information Techonology - DIT: IT **Kohat College of Commerce &** Management, Kohat, Pakistan, September 2016

## LANGUAGES

Liigusii.	
Proficient	
Hindi:	C2
Proficient	
Urdu:	C2
Proficient	
Pashto:	C2
Proficient	
Punjabi:	C2
Proficient	

# AMFFR HAM7A

## PROFESSIONAL SUMMARY

#### Career Objective:

As a passionate and results-driven marketing professional, my career objective is to contribute my creative marketing strategies, data-driven insights, and digital marketing expertise to a forward-thinking company. I aim to drive brand visibility, engage target audiences, and enhance business growth through innovative marketing campaigns.

### WORK HISTORY

October 2022 - October 2023

United Bank Limited - RelationShip Manager, Kohat, Pakistan

- · As a Relationship Manager, I was responsible for providing exceptional customer service and assisting customers in finding the right products. Greet and engage with customers, understand their needs. I was also responsible to maintain knowledge about the latest polices, products ,loans, and benefits to effectively communicate with customers. Handle product demonstrations, and provide guidance and application techniques.
- · My primary responsibility was to establish and maintain strong, long-term relationships with clients. This involves understanding their financial goals, needs.
- · Aim to increase CA of given portfolio customers.
- 🛮 Achieve CA Targets
- · Monthly and quarterly CA targets and also with touch NTB CA targets .
- · Working on Cross Sell.
- . ☑ Achieve NTB Acquisition Accounts Targets
- · Acquire new retail clients through developing professional relationships based on trust, empathy, credibility, and ethical conduct.
- · Achieve daily NTB target i.e. (Weighted, Gross, and Qntb.
- 🛮 Achieve Banca/Wealth Management Targets Distribution and Marketing of Life Assurance in the Bancassurance business through the development and execution of the strategy for business growth in given areas.
- 🛭 Digital Banking Targets
- · Keep abreast of technology applications e.g. digital banking and pay effort in service migration.
- M Credit Card
- · Achieve credit card Monthly target.
- · Calling to eligible (Salaried) customers and offering for credit card.
- Touch with regular & MVC customers offer Credit Card by keeping amount lien.

## SKILLS

- · Have Islamic Banking Jumpstart Program · Customer relation skills with good Certificate.
- · Proficient in handling computer applications like Ms Office, Emails and
- · Proficiency in both oral and written communication skills
- telephonic etiquettes, flexible and proactive service.
- · Possess excellent organizing skills with time management.
- · CRM

## **STATUS**

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Valid Until: 05/12/2023