



ESMAEL K. PIANSING

CONTACT

+971 52 578 2075

singpian07@gmail.com

Hamdan Street Building 8
Sweet Palace, Abu Dhabi, UAE

EDUCATION

TERTIARY
BSIT (BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY)
STI COLLEGE COTABATO | DEAN'S LISTER
YEAR 2013-2014

SECONDARY
SALAMAN INSTITUTE
YEAR 2009-2010

SKILLS

- Excellent verbal and written communication skills.
- Teamwork: Collaboration, cooperation.
- Strong analytical and critical thinking skills.
- Leadership: Ability to take charge, delegate tasks.
- Strong organizational skills.
- Understanding and meeting customer needs.
- Ability to embrace change, learn new technologies
- Capability to adapt to changing circumstances, be open to new ideas, and quickly adjust to different situations.
- Proficiency in specific software such as Microsoft Office
- Ability to identify problems, analyze situations, and develop effective solutions.

ABOUT ME

A dedicated and driven professional, with years of experience with a passion for achieving excellence in every endeavor. Possessing a strong work ethic and a proactive approach to problem-solving, I thrive in fast-paced and challenging environments. As a natural team player, I enjoy collaborating with others to achieve common objectives while also being able to work independently. With a continuous desire to learn and grow, I am committed to making a positive impact in any role I take on.

WORK EXPERIENCE

HEAD CASHIER

NATIONAL EXCHANGE
COMMERCIAL STREET, OPPOSITE OF FAMILY PHARMACY
MUAITHER, QATAR
JULY 6, 2022 - OCTOBER 4, 2023

- Oversee and provide guidance to the cashier team.
- Train new cashiers on company policies, procedures, and cash handling protocols.
- Manage and reconcile cash drawers at the beginning and end of each shift. Ensure accuracy in cash transactions and resolve any discrepancies.
- Monitor and enforce cash handling policies to prevent theft or errors. Provide excellent customer service by addressing customer inquiries and resolving issues.
- Handle customer complaints or concerns related to cash transactions.
- Oversee the accurate and timely processing of customer transactions, including cash, cards, and other payment methods.
- Prepare daily, weekly, and monthly financial reports.
- Reconcile cash registers and prepare deposit slips for bank transactions.

CASHIER

NATIONAL EXCHANGE
COMMERCIAL STREET, OPPOSITE OF FAMILY PHARMACY
MUAITHER, QATAR
NOVEMBER 26, 2016 - JULY 5, 2022

- Conduct cash transactions, including receiving payments and providing change.
- Process card transactions and other forms of electronic payment.
- Ensure accuracy in handling monetary transactions.
- Provide friendly and efficient customer service.
- Address customer inquiries and resolve issues related to transactions.
- Maintain a positive and professional demeanor.
- Handle cash and other forms of payment accurately.
- Count money in cash drawers at the beginning and end of shifts.
- Follow established cash handling procedures to prevent errors or discrepancies.
- Process returns and exchanges according to company policies.
- Provide customers with receipts for their purchases.
- Have a basic understanding of the products or services offered by the business.
- Respect and comply with AML rules, policy and procedures of the company



PERSONAL DETAILS

DATE OF BIRTH: 05/07/1993

CIVIL STATUS: SINGLE

GENDER: MALE

NATIONALITY: FILIPINO

VISA STATUS: EMPLOYMENT VISA

PASSPORT NO : P6565330B

ISSUE DATE: 25-MAR-2021

EXPIRY DATE: 24-MAR-2031



LANGUAGE

ENGLISH – ORAL AND WRITTEN

TAGALOG – ORAL AND WRITTEN



VISA STATUS

- EMPLOYMENT VISA



REFERENCE

- AVAILABLE UPON REQUEST



PRODUCTION OPERATOR

SPI CORPORATION

CANLUBANG, CALAMBA LAGUNA

MAY 21, 2012 – JUNE 1, 2013

- Operate production machinery and equipment in accordance with established procedures and safety guidelines.
- Monitor the production process to ensure equipment is functioning correctly.
- Conduct regular quality checks on products to ensure they meet specifications and quality standards.
- Identify and address any defects or issues in the production process.
- Set up and prepare machinery for production runs, including changeovers between different products or batches.
- Follow standard operating procedures for equipment setup.
- Identify and troubleshoot issues with production equipment promptly.



SALESMAN

SOUTH SEAS MALL

DON RUFINO ALONZO ST. COTABATO CITY

MARCH 22, 2010 – APRIL 14, 2011

- Engage with potential and existing customers to understand their needs and preferences.
- Provide information about products or services, addressing questions and concerns.
- Possess a deep understanding of the products or services they are selling.
- Stay informed about product features, benefits, and updates.
- Utilize various sales techniques to persuade customers and close deals.
- Tailor sales pitches to match the needs and interests of individual customers.
- Actively seek out new customers and business opportunities.
- Use marketing strategies, referrals, and networking to generate leads.
- Build and maintain long-term relationships with clients.

D E C L A R A T I O N

I hereby declare that the information given above is true and best of my knowledge.

ESMAEL K. PIANSING

Applicant