



# Ahmed Samir Ali

I am a goal-oriented and results-driven individual. I have extensive client experience in providing both personal and business lending and transitional solutions .

## Contact

### Phone

+9710501873572

### Email

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### Address

UAE -Sharjah - Elsajaa

### Visa Status

Vist visa / valid until 20-01-2024

Egyptian was Born in 27/9/1997

## Education

2020

**Bachelor degree in accounting from faculty of commerce tanta university English section**

2016

### Elementry

Al-Nagah private school in kuwait

## Expertise

- Flexible with my working hours
- Good MS office skills
- Problem solving
- Good communication skills
- strategic planing
- attention to details skills
- capability to work under pressure with good attitude

## Language

English Very Good

Arabic mother language

Martial Status : Single

## Experience

**10/2022 - 09/2023**

*IBAG - western union money transfer services*

*galeria40 Shaikh zaidcity, Cairo - Egypt*

### Teller

- Processed transactions and provided excellent customer service
- Worked with a diverse group of customers and identified and resolved issues quickly
- Followed policies and procedures to ensure compliance with regulations
- Maintained accurate cash handling records
- Answering client's inquiries about transferring regulations
- Calculating Clients transactions in US Dollars and converting them to pounds .
- Counting and making sure that Client is being given the right amount
- Handling Clients transactions in the money transferring system
- Completing the paper work needed
- Insuring the completion of the security verifications and following steps needed to accomplish the transaction
- Preparing reports of the amounts spent by the end of the working day (in &out) transactions
- Helping the treasury manager to maintain and save the amounts of notes , making sure it matches the transactions during the day
- Managing the treasury assisting in treasury manager's duties

**3/2022 - 9/2022**

*Signature Homes I Masaken sheraton, Cairo*

*Property sales executive*

- communicating with customers via phone and in person
- Convert guest opportunities into results using your superior interpersonal skills.
- greeting walk-in customers , suggesting suitable vehicles according to their needs
- discussing financing programs of various financing companies and banks
- negotiating the final price for the sale
- completing the paper work for each sale
- helping to increase customer data base and prospecting potential sales

## Hobbies

- Reading books
- Fishing