



# LYZETTE A. BANAS

## EXPERIENCES:

- **Loan Officer** CCT MULTIPURPOSE COOPERATIVE  
Feb. 14, 2022 to Nov. 22, 2023
  - Responsible for managing community partnership, conduct fellowship meeting, overseeing collection in the field and encoding record.
- **Cashier-** CARREFOUR HYPERMARKET UAE  
Nov 2017- August 2020
  - Provides a positive customer experience with fair, friendly, and courteous service.
  - Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
  - Resolves customer issues and answers questions.
  - Bags purchases if needed.
  - Keep the records of how much money they had when they open the store and how much earned when they close.
- **Teller Clerk-** Al Bader Exchange  
Feb 2015 – Feb 2017
  - Greet the customer with a smile
  - Ask the customer what transaction they want.
  - Provide a positive customer experience with friendly and courteous service.
  - Making transaction local and international by sending and receiving money through online system like Western Union, Transfast, Express Money, u remit and many more.
  - Process all transaction efficiently and timely.
- **Office Clerk** – Zagu Foods Corporation
  - Entertain and assist Customer
  - Monitor order of promotional zagu flavors
  - Manage and maintain record pertaining to office expenses.
  - Manage mails and ensure delivery to right recipients.
- **Sales Assistant** - National Book Store (ABBACCUS)
  - Ensure that each customer receive outstanding service by providing a friendly environment, which includes greeting and acknowledge every customer.
  - Maintain an awareness of all promotional and advertisement.
  - Communicate customer request and special orders.
  - Ensure all company policies and procedures are implemented.

Abu Dhabi, UAE  
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## SUMMARY

I am aiming to find a challenging and advancing career in a reputed industry which will provide me excellent career growth and opportunities to bring out my talents and skills and at the same time contribute to the mission and achieving organizational goals.

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## SKILLS

Politeness, Team working, Ability to listen, understanding how to detect customer needs, good relationship skills, Physical and mental resilience, Multi-skilled.

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## PERSONAL INFORMATION

**Date of Birth:** 05/01/1987  
**Citizenship:** Filipino  
**Marital Status:** Single

