



# Robson Johnson

**Sales Consultant | Teller | FC Cashier | Remittance Clerk**

Friendly Customer Service Cashier experienced working in diverse FC / Remittance exchange industries. Successful operating cash registers and performing daily transactions.

## Phone

971-56-431-2561

## Email

[johnson.robson009@gmail.com](mailto:johnson.robson009@gmail.com)

## Address

Musaffah Abudhabi, UAE

## **TECHNICAL SKILLS**

- Tally ERP9, Statutory Filing
- Remittance Processing
- CASMEX
- ISheild
- Standard Operating Procedure
- Complaint Management
- Cash Handling
- Microsoft office
- Negotiation
- Marketing

## **EDUCATIONAL QUALIFICATIONS**

- ❖ **B.com(co-operation)**  
**Calicut university**  
04-2012 to 04-2015
- ❖ **Certification of DPAT**(Diploma in practical accounting and tax practice)  
2016-2017

## **PROFESSIONAL CAREER**

### **SALES CONSULTANT**

**TRAVELEX**

**[ 24-MAY-2023 – PRESENT ]**

- Greeting customers and entertaining their general queries.
- Performing remittance and or cash payout transactions.
- Purchase and sale of foreign currencies.
- Companies registration in the WPS system and their salary processing
- promoting allied products through cross-selling at the cash counter
- Cumulative branch cash handling and cash forwarding for bank deposits.

### **CUSTOMER SERVICE TELLER**

**AL RAZOUKI EXCHANGE LLC**

**[ 07-JULY-2021 – 10 MAY 2023 ]**

- Handle the tasks of managing, directing, and participating in other special projects as assigned by the manager.
- Fast, accurate, efficient, and courteous service with adherence to KYC requirements.
- Knowledge about Foreign currency movements and value in the market.
- Communicated marketing strategy & campaign performance to verify alignment with corporate sales objectives
- Worked with the communications team to drive internal promotion of company programs, initiatives, guiding principles and mission.

### **MONEY EXCHANGE CLERK-COST ACCOUNTS CLERK**

**REDHA AL ANSARI EXCHANGE UAE**

**[14-05-2019- to 15-05-2021]**

- In depth knowledge of bank transfers to various countries
- Comprehensive knowledge about credit card payments
- Handling Inter branch transfers Training new staff at branch
- Cross selling financial services to generate more profit to the company
- Maintaining communication between branch and management by preparing daily, weekly and monthly-end reports
- Customer support , Marketing
- Knowledge about money transfers like Western union , Instant cash and Transfast