



ESMAEL K. PIANSING

CONTACT

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Hamdan Street Building 8
Sweet Palace, Abu Dhabi, UAE

EDUCATION

TERTIARY
BSIT (BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY)
STI COLLEGE COTABATO | DEAN'S LISTER
YEAR 2013-2014

SECONDARY
SALAMAN INSTITUTE
YEAR 2009-2010

SKILLS

- Excellent verbal and written communication skills.
- Teamwork: Collaboration, cooperation.
- Strong analytical and critical thinking skills.
- Leadership: Ability to take charge, delegate tasks.
- Strong organizational skills.
- Understanding and meeting customer needs.
- Ability to embrace change, learn new technologies
- Capability to adapt to changing circumstances, be open to new ideas, and quickly adjust to different situations.
- Proficiency in specific software such as Microsoft Office
- Ability to identify problems, analyze situations, and develop effective solutions.

ABOUT ME

A dedicated and driven professional, with years of experience with a passion for achieving excellence in every endeavor. Possessing a strong work ethic and a proactive approach to problem-solving, I thrive in fast-paced and challenging environments. As a natural team player, I enjoy collaborating with others to achieve common objectives while also being able to work independently. With a continuous desire to learn and grow, I am committed to making a positive impact in any role I take on.

WORK EXPERIENCE

HEAD CASHIER

NATIONAL EXCHANGE
COMMERCIAL STREET, OPPOSITE OF FAMILY PHARMACY
MUAITHER, QATAR
JULY 6, 2022 - OCTOBER 4, 2023

- Receiving/Issuing cash transaction instruments like remittance, foreign currency exchange.
- Qatar/Global fund transfer and value-added services transactions payments.
- Resolving complex issues related to failed business transactions/ customer complaints and assisting other team in conducting daily operation efficiently.
- Dealing with cancellation/Refunds, Amendments and POS reconciliation.
- Overseeing cash transactions, maintaining and reconciling petty cash funds, enforcing financial policies and providing guidance to cashier on proper handling procedures. Implementing AML frameworks, procedures and policies and following the compliance policies.
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Completed opening and closing procedure each day.
- Checked notes carefully to spot counterfeit currency.
- Secured funds in register and prepared deposits in designated bank.

CASHIER | FOREX CASHIER

NATIONAL EXCHANGE
COMMERCIAL STREET, OPPOSITE OF FAMILY PHARMACY
MUAITHER, QATAR
NOVEMBER 26, 2016 - JULY 5, 2022

- Handling remittance transaction including sending and receiving money with proper KYC.
- Registration of new customer and maintaining customer's confidentiality.
- Sale/Purchase of foreign currency and conversion of Qatari Riyal.
- Ensure genuineness of currency notes being exchange.
- Fake notes are to be reported to the branch supervisor who will take necessary action to report to Qatar Central Bank/ Local Police.
- Count currency at the beginning and end of shifts.
- Handling customer's inquiries and resolving any issue and complains.
- Adhere to AML/CFT policy under the Qatar Central Bank guidelines.



PERSONAL DETAILS

DATE OF BIRTH: 05/07/1993

CIVIL STATUS: SINGLE

GENDER: MALE

NATIONALITY: FILIPINO

VISA STATUS: EMPLOYMENT VISA

PASSPORT NO : P6565330B

ISSUE DATE: 25-MAR-2021

EXPIRY DATE: 24-MAR-2031



LANGUAGE

ARABIC - BASIC

ENGLISH - ORAL AND WRITTEN

TAGALOG - ORAL AND WRITTEN



VISA STATUS

- VISIT VISA



REFERENCE

- AVAILABLE UPON REQUEST



PRODUCTION OPERATOR

SPI CORPORATION

CANLUBANG, CALAMBA LAGUNA

MAY 21, 2012 - JUNE 1, 2013

- Operate production machinery and equipment in accordance with established procedures and safety guidelines.
- Monitor the production process to ensure equipment is functioning correctly.
- Conduct regular quality checks on products to ensure they meet specifications and quality standards.
- Identify and address any defects or issues in the production process.
- Set up and prepare machinery for production runs, including changeovers between different products or batches.
- Follow standard operating procedures for equipment setup.
- Identify and troubleshoot issues with production equipment promptly.



SALESMAN

SOUTH SEAS MALL

DON RUFINO ALONZO ST. COTABATO CITY

MARCH 22, 2010 - APRIL 14, 2011

- Engage with potential and existing customers to understand their needs and preferences.
- Provide information about products or services, addressing questions and concerns.
- Possess a deep understanding of the products or services they are selling.
- Stay informed about product features, benefits, and updates.
- Utilize various sales techniques to persuade customers and close deals.
- Tailor sales pitches to match the needs and interests of individual customers.
- Actively seek out new customers and business opportunities.
- Use marketing strategies, referrals, and networking to generate leads.
- Build and maintain long-term relationships with clients.

D E C L A R A T I O N

I hereby declare that the information given above is true and best of my knowledge.

ESMAEL K. PIANSING

Applicant