

ARSLAN ALI

Customer service representative

CONTACT

 +971527224886

 aazanali51@gmail.com

 Dubai UAE

Visa expiry: 30/11/2025

EDUCATION

Allama Iqbal Open University

2020 - 2022

Msc. Administrative sciences

LICENSE & CERTIFICATIONS

- Driving License From Islamabad Pakistan
- Assistant Accountant Internship Certified From PTV

LANGUAGE

- Urdu
- Punjabi
- English

SKILLS

- Knowledge of the financial Banking system software
- Communication skills
- Negotiation skills
- Problem-solving skills
- Organization and time management skills
- Hands on Ms. office
- Computer skills

PROFILE

Seeking a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company with the help of my interpersonal skills to achieve goals of a company that focuses on customer satisfaction and customer experience.

WORK EXPERIENCE

Askari Bank Limited

BACKUP SUPERVISOR (CALL CENTER)

2020 - 2023

- Backup for the manager and supervisors
- Team management
- Handling surprising situation with the use of positive language
- Video conferencing for meetings and discussion

Grocery Store

CASHIER

2019 - 2020

- Cash management
- Processing and receiving payments
- Providing solutions to the client
- Record keeping

United Bank Limited

CUSTOMER SERVICE REPRESENTATIVE

2017 - 2019

- Answering Telephones and calling clients to deliver product knowledge
- Provide excellent customer service to clients
- Update and maintain client files