



Fatma Abdelghany Mousa

📍 Home : Dubai, Alnahda1, , United Arab Emirates

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WORK EXPERIENCE

[01/2023 – 04/2023]

Retail advisor

Zain kwait

- Training at Zain kwait (induction) .

[02/2018 – 05/2022]

Retail Advisor

Vodafone egypt

- Recommend the products and services to the customers according to their taste and style.
- Ensure customer satisfaction.
- Maintain the quality of services provided to the customers.
- Run and operate cash registers for the business.
- Replenish the stock when required.
- Manage the merchandise promptly according to the demand.

[01/2017 – 01/2018]

Accountant

Samsung Egypt

- Complying with all company, local, state, and federal accounting and financial regulations.
- Compiling, analyzing, and reporting financial data.
- Creating periodic reports, such as balance sheets, profit & loss statements, etc.
- Presenting data to managers, investors, and other entities.
- Maintaining accurate financial records

EDUCATION AND TRAINING

[31/08/2011 – 29/07/2015]

Bachelor's of commerce

Mansoura University

[31/08/2021 – Current]

Accounting Diploma

Mansoura University

[04/12/2019 – 15/12/2019]

Accountants preparation course

Mansoura university

[30/09/2019 – 10/11/2019]

ICDL

Mansoura University

[27/01/2019 – 02/02/2019]

Human Devolpment

Mansoura University

[08/12/2019 – 29/12/2019] **Business Interview Skills in English**

Mansoura University

[01/2023 – 01/01/2024] **Amadues course Airlines**

[10/01/2019 – 25/01/2019] **Customer service strategy**

Mansoura University

DIGITAL SKILLS

Microsoft Office | Power BI, Excel, Power Point
