



Khalid ELshshtawi

CONTACT

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Education

Diploma of Business Administration

Commercial technical institute

Mansoura University / Egypt

Skills

Till Counting.

Recording Counts.

Cash Register Operation.

Customer Complaint Resolution.

Dedicated individual with extensive experience providing efficient customer service in retail stores. Adept at accurately handling cash transactions, processing credit cards, and resolving customer complaints. Able to work in a fast-paced environment while remaining friendly and professional.

Highly organized and detail-oriented worker, with a drive to exceed expectations. Ability to analyze data, develop strategies, and provide solutions to complex problems. Seeking to leverage skills and knowledge to contribute to team success.

Work history

2021-2023

Team leader (golden bee food company LLC)

- . Performed store opening and closing duties as required.
- . Performed daily opening and closing duties such as counting out cash drawers and verifying amounts against sales receipts.
- . Resolved customer complaints in a timely and professional manner.

2019-2021

Customer service/cashier (Americana food company LLC)

- . Maintained high standards of customer service during high-volume, fast-paced operations.
- . Received payment by cash, check, credit cards, vouchers or automatic debits.
- . Processed returns, exchanges, and refunds in accordance with store policy.

2017-2019

Customer service representative (carce car service)

- Provided product information and resolved concerns to assist customers.
- Helped customers locate merchandise and answered questions about products.
- Informed customers of special promotions, loyalty Programs, and discounts.