

MOHAMMEDNUR SEID HUSSEN

Address, Dubai United Arab Emirates, | Phone no [+971565317994](tel:+971565317994) | Email mnsseid@gmail.com | Nationality Ethiopian | BOD APRIL 1997

SUMMARY

I have worked as a bank teller and cashier for more than three years. My areas of experience include quick customer service, handling cash, basic accounting and mathematical abilities, processing transactions, forging exchange services, cross sale bank products and providing excellent banking service.

PROFESSIONAL SKILLS

- Communication skill | Cash handling and Mathematics | Customer service | Central banking procedure | Foreign exchanging | Processing transactions | Proficient in MS Office | Cross selling | Teller operation | Western union | Money transfer | Remittance service | WPS | Temenos core banking system | accounting skills

WORK EXPERIENCE

Company Name | Abay Bank S.C

ADDIS ABABA, ETHIOPIA

Job title | Banking operation officer /Cashier

MAY 2023–NOVEMBER 2023

- Entering the amount collected in cash into the system and extract the necessary statements.
- Supplying the cash collected in the fund to treasury and the main fund of the branch according to demand and need.
- Controlling GL portfolio transaction levels. Able to manage the branch risks by 35%.

Company Name | Hijra Bank S.C

ADDIS ABABA, ETHIOPIA

Job title | Banking Customer service officer /Teller

DECEMBER 2022-APRIL 2023

- Receiving and issuing cash transaction instruments like remittance, foreign currency exchange, WPS, demand draft, TT, and value-added service transaction payments.
- Executes foreign currency transactions and solves any customer inquiries.
- Handling daily cash bill transactions of over \$1 million. Able to Provide fast customer service and contribute 30% improvement in customer service.

Company Name | Bank of Abyssinia Bank S.C

ADDIS ABABA, ETHIOPIA

Job title | banking customer service officer.

NOVEMBER 2019-NOVEMBER 2021

- Providing a foreign currency exchange and banking service more than 100 customers per day.
- Processing transactions and deposit or paying cash and non-monetary transactions for each account.
- Preparing the daily end-of-day balance sheet at the close of each business day

EDUCATION

WOLLO UNIVERSITY

Bachelor of ART degree in management,
Honors: cum laude (GPA: 3.5/4.0)

Dessie Ethiopia

JULY 2019

LANGUAGE SKILLS AND TRAINING CERTIFICATE AND LANGAUGES

- Fluent in English, Ethiopian Amharic
- Anti-money laundry training
- Delighting customers training

