Heena Parween

Bhubaneshwar, 751002 7077613258 | heenaim7338370364@gmail.com

Objective

I'm an organized and dependable candidate successful at managing multiple priorities with a positive attitude, willingness to take on added responsibility to meet team goals, to seek and maintain full time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem solving skills, hardworking and passionate towards the job seeking opportunities ready to help team for completing goals.

Experience

Omega Healthcare Center

19/05/2022 - 27/01/2023

ACCOUNT RECEIVABLE ASSOCIATE (AR)

Ability To understand And Take Action Regarding The Concept To The Representative And Also Had Organizational Skills

And Attention To Detail, Ability To Work Independently And In A Fast Paced Environment And Also The Ability For Monitoring And Managing The Day To Day Activities And Follow Up To The Customers

Allsec Technologies Limited

02/08/2020 - 03/03/2021

CUSTOMER CARE EXECUTIVE (CCE)

Provide Company Information And Policies To Customers Upon Inquiry And Answered Questions Via Phone , Email,

Or Online Chats Informed Customers Of Upcoming Promotion And Deals To Boost Sales, Handlee Customer Inquiries

And Suggestions Courteously And Professionally, Answered Constant Flow Of Customer Calls With Minimal Wait Times,

Actively Listened To Customers, Handled Concerns Quickly And Escalated Major Issues To Supervisor.

Education

 Goodwill Christian College For Women Bachelor In Commerce (Bcom) 05/09/2020

St Charles Pu College For women

Puc University +1, +2

05/05/2017

• St Joseph's Convent Girls High School

Secondary Board Of Education

02/04/2015

Skills

- Self- motivated
- Team building
- Interpersonal communication
- Dependable & responsible
- Excellent communication
- Planning & co-ordination

Language

- English
- Hindi

Interests

- Music
- Travelling

Personal Details

Date of Birth: 30/05/2000Marital Status: MarriedNationality: Indian