



# AZAR AMANULLA



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Deira, Dubai.



1997/08/02



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Nationality: Sri Lankan

## PROFILE

I specialize in banking services and customer service in general in any sector. I have good social communication skills, I am good at solving customer problems, I have a strong background in the financial sector, I have experience in the banking sector. Known for providing excellent customer service, maintaining regulatory compliance, and contributing the teams success. skilled in dealing with financial transaction and resolving customer inquiries, I am seeking an opportunity to prove my skills.

## PROFESSIONAL EXPERIENCE

### Amana bank plc 2018 - 2023

|                                 |                  |
|---------------------------------|------------------|
| Gold safe keeping officer       | 2023/06-2023/12  |
| Cash Operations - Head Teller   | 2021/04-2023/06  |
| Clearing Officer - Front office | 2020/03-2021/04  |
| Customer Service                | 2018/03 -2020/03 |

## EDUCATION

### Etec campus

2017 - 2018

Diploma in  
Islamic banking and  
finance

### University of Peradeniya

2018 - 2019

Diploma in External  
Course of English

## ACADEMIC QUALIFICATIONS

**QUALIFIED IN THE COMMERCE STREAM GCE  
ADVANCED LEVEL EXAMINATIONS IN 2016**

Accounting  
Business Studies  
Economics

## TECHNICAL SKILLS

- Anti Money Laundering
- KYC
- Foreign Currency
- Gold advances

## SOFT SKILLS

- Communication Skills
- Problem Solving
- Negotiation Skills
- Customer Service

## LANGUAGE

- English
- Tamil
- Sinhala