

SAROJ RAJBANSHI

ASSISTANT MANAGER

CONTACT

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Abu Dhabi, United Arab Emirates

EDUCATION

Indreni multiple college of
science 10/2016-04/2018
Higher secondary level
• Computer science

SKILLS

- Customer relationships management (CRM)
- Customer service
- Computer literacy
- Project management
- Restaurant operations
- Sales strategies
- Organizational skills
- Collaboration
- Conflict resolution
- Sales management
- Negotiations

LANGUAGES

Nepali
English
Hindi

SUMMARY

Dynamic and results-driven Assistant Manager with over 5 years of progressive experience in the food service industry. Proven track record of effectively leading teams, optimizing operational efficiency, and driving exceptional customer satisfaction. Skilled in staff training and development, inventory management, and implementing strategic initiatives to achieve business objectives. Adept at fostering a positive work environment and delivering outstanding results in fast-paced settings. Ready to leverage extensive experience and leadership abilities to contribute to the success of a dynamic team.

WORK EXPERIENCE

Mcdonald's, Abu Dhabi 08/2019-04/2024

Assistant Manager

- Trained staff in customer service and operational procedures.
- Managed inventory and optimized sales strategies.
- Ensured excellence in customer service delivery.
- Implemented promotional strategies to drive sales.
- Maintained cleanliness and upheld sanitation standards.
- Managed cash operations securely and efficiently.
- Led team initiatives to enhance productivity and engagement.
- Supported General Manager in operational decision-making and daily tasks.

Bhatvateni supermarket

Sales assistant 02/2018-06/2019

- Assisted customers with product selection.
- Processed transactions accurately.
- Maintained a tidy sales floor.
- Provided product information and recommendations.
- Addressed customer inquiries and concerns.
- Supported inventory management.
- Contributed to achieving sales targets.
- Stayed updated on product knowledge.

TRAINING/COURSE

Food safety (RMK) 03/2021
Abu Dhabi, United Arab Emirates