

# Shamna Ansar

## PROFESSION



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## PROFILE

Enthusiastic, committed and well-organised re- source expert, passionate to professionally enhance business;travel and hospitality. Determine destination, modes of transportation, travel dates, cost, and accomodations required. May also describe, plan and arrange itineries and sell tour packages. May assist in resolving client's travel problem.



## LANGUAGES

ENGLISH MALAYALAM

HINDI TAMIL



## SKILLS

- . GDS ( AMADIUS )
- . GDS ( CYBRE )
- . GDS ( GALILEO )



## EDUCATION

2010

**IATA Travel Consultancy**  
Patriot Aviation College

2009

**BSc Zoology**  
Calicut University

2006

**Higher Secondary School**  
Kerala State Board of Education

2004

**SSLC**  
Kerala State Board of Education



## HIGHLIGHTS

- . MULTITASKING
- . ACCURACY
- . DEPENDABLE
- . ADAPTABILITY
- . HANDLING CRITISM
- . DIPLOMACY
- . ATTENTIVE



## EXPERIENCE

### switrus holidays{2024}

Excutive tour operator. Developed loyal clientele base due to excellent listening and research skill and keen understanding of travel budgets. Consistently fostered business growth by delivering first rate travel advising and itineraries to develop valuable client relationship .Organized memorable and exquisite travel itineraries and veccation for high level clients..

### Al Hind Travels and Tourism ( 2022}

Convince customers that the company's products best suit their needs.

Own, manage, and develop relationships with clients and agencies through day- to - day interactions.

Attempt to figure out the cause of customer objections and persuade them to buy company products and services.

Help organize business trips and take care of all the bookings.

### Akbar travels of india pvt (2017}

reservation agent for ticket booking

completed travel arrangement clients request for air hotel and ground transportation.

Customised travel package for groups.

## DECLARATION

I hereby declare that all the information given above is true and correct to the best of my knowledge. All the information shared in the resume is correct, and I take full responsibility for its correctness. I solemnly declare that the information in this resume is true to the best of my knowledge and belief.

**SHAMNA ANSAR**