

FAISAL NASEEM

Profile Contact Information

Corresponds Address: -

Room No 202, Annex Tower
International city, Phase 2, Dubai

E-mail & Mobile Numbers

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Personal Data:

Date of Birth : 04 Jul 2000

Father's Name : Mr. Naseem Ahmad

Sex : Male

Nationality : Indian

Marital Status : Single

Religion : Islam

Permanent Address:

House No- 2304, Moh Takiya Husain
Shah Kanth Road Near Telephone
Exchange, Amroha-244221
Uttar Pradesh, India

OBJECTIVE

To synergize my abilities & education with growth-oriented opportunities of a forward-thinking organization and fulfill on the corporation's goal.

EDUCATION

- **"Master Of Art"** Passed from JMI New Delhi in 2020.
- **"Bachelor of Arts"** Passed from MJPRU Bareilly in 2018.
- **"Intermediate"** Passed from Board of High School and Intermediate Education Uttar Pradesh in 2015.
- **"High-School"** Passed from Board of High School and Intermediate Education Uttar Pradesh in 2013.

WORK EXPERIENCE

- One Year's Experience as a customer support in **Blur Iris (sound line skills)** International City -Dubai (2023 to 2024)
My duties are to convey the clients about company sites, maintain clients report and product's report and other hand to receive the clients call and register their complaint regarding the product or site and many more.
- Two Years' Experience as Telecom Distributor Assistant (SUPERVISOR) in **Mansoori & Sons Telecom Distributor Amroha.**

Duties (2021 -23)

1. Agent account,
2. Resolving customer queries,
3. Resolving retailer issues and queries
4. Maintaining product bookings

- Two years' Experience of **Telemarketing in Mansoori & Sons Telecom Distributor Amroha.**

Duties (2018-2021)

Delivering company products, maintaining outlet records, collecting cash and handing over to the distributor.

- Two Years' Experience as Computer Operator in **N.R communication Amroha.** (2016-2018)

Duties

It was a café and my responsibilities were to do online work, like filling all types of online forms, booking railway and air tickets, typing and all other online services.

CERTIFICATE/DIPLOMA

- Certificate In Desktop Publishing

TECHNICAL EXPERTISE

- Fundamental knowledge of computer
- **Operating Systems:** Window XP, WIN 7,8,10 &11
- **Packages Known:** MS OFFICE (Excel, PowerPoint, Word)
- **Typing:** English & Hindi

LANGUAGES KNOWN

- English
- Hindi
- Urdu
- Sanskrit

STRENGTHS

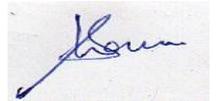
- Good communication skills
- Adaptability to changing environment
- Quick learner
- Good interpersonal skills
- Ability to take initiative and handle pressure situation

HOBBIES & INTERESTS

- Interact with People
- Listening Music
- Travelling
- Computing

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.



(Faisal Naseem)

Place:
Date:
