



CONTACT

@ man.day959@gmail.com

0528711790

United Arab Emirates Sharjah

MANSOUR DAHI ABDELRAHSHID

SKILLS

Ability to work under stress

Ability to work in team

Self motivated dynamic and creative

Excellent communication and interspersion skills Innovative

Ability to hard and smart work

Sales skills Responsible for displaying the items in a store.

Monitoring the

quality,quantity,cost and efficiency of the movement.

Greeting customers who enter the shop. Be involved in stock control and management. Being responsible for processing cash and card payments. Answering queries from customers.

Reporting discrepancies and problems to the supervisor.

Giving advice and guidance on product selection to customers.

Working within established guidelines, particularly with brands. Attaching price tags to merchandise on the shop floor.

ACHIEVEMENTS & AWARDS

I have obtained a Certificate of Food Hygiene and Safety from Sharjah Municipality in the United Arab Emirates

PERSONAL DETAILS

Date of Birth : 24/11/1990

Marital Status : Married

Nationality : Egyptian

Visa : Visa

Job Title : Customer service manager/sales manager

OBJECTIVE

- Seeking a suitable position in a well-established company where I can utilize my computer, communication, language and leadership skills and fulfils my ambition and enhances my knowledge.

EXPERIENCE

Lulu haypar market Dubai & sharjah

14/05/2014 - To on-going

Customer service manager

I work as a customer service manager in Lulu Hyper in Dubai and Sharjah, follow up the openings of all new branches, train people on how to deal with the customer well and respond to all the company's customer service emails. Clearing all the necessary papers from the government agencies of the company.. Our goal is to make a smile on the face of each client, solve all his problems and provide him with good assistance.

8 years experience

Vodafone company

01/06/2010 - 15/07/2013

Assistant manager customer service

I was working on solving all customer problems, answering the phone, following up on all complaints, and working to solve them well to satisfy the customer

3 years experience in Vodafone branch in Cairo

Masryia Exchange

01/3/2008 - 13/05/2010

Supervisor

I work as a supervisor for a group of cashiers, monitor their work well and respond to emails from other countries

2 years experience supervisor

EDUCATION

Minia - Egypt

Diploma

Minia university

ICDL COURSE

