

## CURRICULUM VITAE

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### **PERSONAL INFORMATION.**

NAMUGGA HARRIET

ABU DHABI, UAE

+971509160281

praiseharrier18@gmail.com

**POSITION: CASHIER**

### **CAREER OBJECTIVE:**

A polite and hard working person who looks forward to be an ambassador of first class customer service with strategic and dynamic result oriented satisfaction towards clients and company in general.

### **PERSONAL STATEMENT**

A customer service professional with a demonstrated commitment to providing incredible service for the past 2 years. Strong communication skills, quick and thorough decision maker with ability to resolve customer concerns.

## **WORKING EXPERIENCE**

**2020- PRESENT: CASHIER**

### **MAJID AL FUTTAIM HYPERMARKETS LLC**

1. Scan products and ensure accurate pricing.
2. Take cash, credit and debit payments.
3. Issue receipts, refunds and change for cash transactions
4. Redeem stamps and coupons
5. Resolve customer complaints and concerns
6. Processing sales transactions and taking payments
7. Calculating the cost of products or services
8. Answering customer questions about products or services and providing recommendations based on customer needs
9. Reconciling cash drawers and sales receipts
10. Reporting issues with equipment
11. Working with the team to meet store sales goals
12. Maintaining clean and tidy checkout and merchandise areas
13. Assisting in stocking and rotating merchandise
14. Staying up to date on merchandise promotions, advertisements and product information

## **Education Background**

Uganda Advanced Certificate of Education, (UACE)

Uganda Certificate of Education,( UCE)

Primary Leaving Certificate, (PLE)

## **Skills Acquired**

- ✓ Problem solver

- ✓ Communication skills
- ✓ Organisational/managerial skills
- ✓ Job related skills
- ✓ Strategic planner
- ✓ Networking
- ✓ Conflict resolution
- ✓ Strong analytical and problem solving skills
- ✓ Ability to work independently and as a team