WALEED ZAFAR

COMPUTER SYSTEM ENGINEER

CONTACT

📞 0523697930

✉️ waleedzafar136@gmail.com

📍 Abu Dhabi, UAE

EDUCATION

2017-2021

MUST UNIVERSITY, PAKISTAN

- BACHELOR IN COMPUTER SYSTEM ENGINEER

SKILLS

- Office 365
- Troubleshooting
- Desktop Support
- CCTV Monitoring
- IT Support
- Window XP
- Active Directory
- Team Work
- Critical Thinking
- Verbal Communication

LANGUAGES

- English (Fluent)
- Urdu (Fluent)
- Punjabi (Fluent)
- Hindi (Fluent)

PROFILE

Skilled at researching issues and identifying solutions, developing and updating software patches for a variety of proprietary programs. Works well under pressure and handles multiple projects at once Knowledgeable IT team member with background setting up, maintaining and repairing user stations. Works well independently on diverse support projects and kept impeccable records. Expert troubleshooter and critical thinker with great problem-solving abilities.

WORK EXPERIENCE

● **IT Support Engineer**   NOV-2021-----DEC-2021

Network Telecomnication Center(NTC)MUST University ,Mirpur Pakistan

- Maintain, analyze, troubleshoot, and repair computer systems, hardware and computer peripherals
- Maintain, and upgrade or replace hardware and software systems
- Support and maintain user information including rights, security and system groups.
- Maintain Microsoft office 365 administration.
- Installation Hardware ,Software and application.

● **IT Support Assistant**   JAN-2022----DEC-2022

Pagels construction chemicals, Faisalabad Pakistan

- Analyze, test, troubleshoot, and evaluate existing network systems, such as local area networks (LAN), wide area networks (WAN), cloud networks, servers, and other data communications networks
- Maintain Inventory data records and documentation of employee's systems and network devices.
- Working on Access Control System (ACS) and employee's attendance administration.
- Knowledge and experience in Data & Telecommunications
- Analyze and maintain the office PABX system, video conferencing system and CCTV monitoring.
- Worked on IT Support, and Desktop Support helpdesk.

REFERENCE

Sikander Azam

Shams Al Jarf Transport/CEO

Contact No:0552714014

Muhammad Shamraiz

Shams Al Jarf Group of Companies/CEO

Contact No:0556867098