

Mohamed Mostafa Ali Thabet
Cashier

Muhamedthabet7@gmail.com

[+971 56 617 0848](tel:+971566170848)



Summary

Professional Cashier with extensive experience and strong cash management , customer service skills , excellent knowledge of POS system and inventory management .

5 years of experience in United Arab Emirates and Saudi Arabia . working with systems of delivery : Talabat , Careem , Deliveroo .

I strive for the highest levels of accuracy and dedication in my work and have the ability to work as part of a team and quick adapting in work to achieve the company goals .

Education

Faculty of Commerce Tanta University

Holds a Bachelor's degree from the Faculty of Commerce , Tanta University (Accounting Department) with a high grade of good .

Experience

1) Nakhat Al-Sham Restaurant - United Arab Emirates (Cashier) 08 / 2021 : 05 / 2024

- Receiving customers' orders through Phone or Social Media and fulfilling their requests .
- Receiving online orders from : Talabat , Careem , Deliveroo and others .
- Quick placing orders on POS system .
- Receiving payment (cash / credit) from customers and return the remaining amount with invoice .
- Preparing the daily sales report including cash sales and credit sales .
- registering daily expenses .
- Receiving purchase invoices from suppliers , reviewing and registering it in the system .
- Assisting the management in making marketing decisions according to the analysis of some points .
- Making offers to contribute to increasing the profitability of the restaurant .

2) Burger Science Restaurant Fast Food - Saudi Arabia (Cashier) 02 / 2019 : 06 / 2021

- Fully Responsibility of the restaurant and Leading the working team .
- preparing the daily sales report and the sold items report .
- Preparing a monthly periodic inventory and matching it with the actual stock registered in the system .
- Receiving calls from customers and placing their orders .
- contact suppliers and make requests of materials such as foodstuffs or packaging materials and others .

Courses

1) ICDL Course (Tanta University)

- Studied through ICDL Arabia programs : Microsoft Office Word - Microsoft Office Excel - Microsoft Office PowerPoint ... etc .

2) Responsibilities of Front Office Cashier Course (Cursa)

- The importance of accuracy , efficiency , and customer service in cashiering .
- How to use my skills to smooth financial transactions and satisfied clients .
- Learnt how to manage Situations and take the best decision in time .

3) Sales Management Course (Great Learning Academy)

- Thinking widely about customers' need and fulfilling it by following some strategic .
- How to use the data to improve sales process .

4) Bank Teller Training Course (Cursa)

- Gain insights into the functioning of ATM machines .
- learnt best practices for managing cash flow, ensuring accuracy, and maintaining security .
- Ability to transfer money between accounts efficiently and accurately .

5) Effective Workplace Communication Course (Abdulla Al Ghurair Foundation for Education)

- How to be more productive, achieve my goals .
- Build a meaningful and successful career .
- learnt different ways of communicating at work .
- Understood different methods of communication and how to use it properly .

Skills

- Excellent Mathematical Skills .
- Proficiency in point-of-sale systems and cashier applications .
- Strong cash management and transaction processing skills .
- Excellent customer service skills and ability to interact with customers in a friendly manner .
- Ability to handle pressure and effectively manage time .
- Quick learning ability and adaptability to new systems and processes .
- Good technical knowledge and ability to work with computer systems and office software .
- Excellent communication skills and ability to work in a team .
- Accuracy and attention to detail in managing financial transactions .
- Problem-solving skills and ability to make quick decisions .

Languages

- Arabic (Native)
- English
- Dutch