



SHAHZAD AFRIDI

Computer Science

To become a part of a dynamic group where I could further explore the skills and capabilities, which I gained in my whole academic career and serve in a challenging work environment, and gain quality vast opportunities for career development based upon achievements and results.

Contact

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Passport No

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Address

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dubai

Education

2021

BS. Computer science

Islamia College and University Peshawar

2015

Diploma CIT

Punjab Board of Technical Education

Expertise

- Computer Operator
- Microsoft Office Suite
- Coding
- Management
- Teaching

Language

English

Urdu

Pushto

Experience

2023-2024 (Present)

Secure plus (EFS)

Customer Care

- Working as customer care in many buildings in Business Bay. (Buildings by Omniyat, Westbury, Anwa tower and Al Safa Accommodations as well.
- Providing assistance to company customers and clients via Phone or using Email.
- Resolving queries and complaints.
- Educating customers on company services and products.
- Maintaining a positive attitude even when facing difficult customers.

2023 to 2024 (Present)

Secure plus (EFS)

Security Guard

- Worked as Security Guard in many buildings at business bay.
- Worked as patroller security officer in WASL and Green community.
- Managing day to day operation of the buildings and community and site inspection.
- Look out for maintenance and safety related issues.
- Access control, Patrolling, CCTV monitoring.

Certification

SIRA License (Security Industry and Regulatory Agency)

Driving license is under process