



NIZAMABAD TELANGANA

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# MOHAMMED ABDUL JAVEED

## EXPERIENCE

### JUL 2017—JUN 2023

Foreign currency cashier •Lulu International Exchange LLC.(DXB)

Experience in the domain of processing Remittance, foreign currency, Payment and Operations, Fund Transfer Associate Branch Transfer, YOM Money and Western Union, IME, Transfast, KYC/AML.

### FEB 2015—JUL 2017

Foreign currency cashier •Alfalah Exchange company.(Dubai)

Managing all operational activities for inward and outward remittances, foreign currency, Handling WPS Preparing EIF, SIF FILE for salary process of various companies.

### Nov 2011—Nov 2014

Customer Relation Officer •Hinduja Global solution.(Hyderabad)

Billing Queries (Operational) Airtel telemedia process. , Providing proper resolution for the Airtel Telemedia customer.

## EDUCATION

- ❖ MBA Finance from David Memorial institute of Management Osmania University Hyderabad (INDIA).
- ❖ B.com computers from Nalanda Degree College Adilabad Kakatiya University (INDIA).

## REWARDS AND RECOGNITIONS

- ❖ Got AML/CFT and Fraud Awareness certification-UAE in operations.
- ❖ Act as Assistant Branch supervisor at lulu international exchange.
- ❖ Got "TOP GUNAWARD" for excellent and outstanding performance at HGS.

## SUMMARY

8 years 4 month of experience in the areas of Exchange house. Expertise in Remittance & Foreign currency services, Operations, Business Development Activities, KYC/AML. 3 years of experience in BPO as customer service representative solving billing queries of airtel Telemedia customers.

## SKILL HIGHLIGHTS

- ❖ Complex Problem solving
- ❖ Innovative
- ❖ Customer Service Focused
- ❖ Strong Decision Maker
- ❖ Team Development

## LANGUAGE

- ❖ ENGLISH
- ❖ HINDI
- ❖ TELUGU
- ❖ URDU