



Aakil Ameer

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PROFESSIONAL STATEMENT

I am a business focused and performance driven professional and my objective is to build a career in a reputed organization, where I can get the opportunity to prove my abilities by accepting challenges and fulfilling the organizational goals through continuous learning and development.

WORK EXPERIENCE

Amana Bank PLC | Colombo | Sri Lanka

Credit Analyst / Retail Credit & Processing JAN 2022–MAY 2022 & DEC 2022 – APR 2024

Specific Key Responsibilities

- Responsible for analyzing, evaluating, processing and approval of Retail Financing Facilities (Small Asset Finance, Vehicle Finance and Home Finance) and monitoring, tracking and checking files to improve healthy approval ratio based on the bank strategy.
- Maintain and improve facility approval process turnaround time on retail financing facilities and ensuring accountability, accuracy and effectiveness in file submissions and maintaining of specific trackers for all products.
- Improve strong and engaging relationships with CRM's and bridging them with Retail credit processing and credit risk functions for smoother process.

Recovery Associate / Retail Recoveries Unit (Special Assignment for 6 months) JUN 2022–NOV 2022

Specific Key Responsibilities

- Handle both inbound and outbound calls to negotiate payment plans and settlements with the Account holders.
- Providing product knowledge and unbiased opinions to the customers and identify recovery strategies to mitigate impacts and recovery operations as quickly as possible
- Assisting the NPA team by escalating to take further recovery action or procedures regarding the due payments

Health Recon Connect LLC | Colombo | Sri Lanka

Posting Associate / Posting Department MAR 2021–DEC 2021

- Responsibility of posting the payments and denials for US Health Care Insurance Companies through remote base and handling individual client base given from the senior management.
- Maintaining the accuracy and integrity of the complete posting process.

Educational Qualifications& Academic History

- BA (Hons) Business and Management – University of Northampton (HRMI, Colombo) – Reading
- Diploma in Business Law – (Pearson, UK) – Reading
- Pearson Assured Diploma in English (Esoft Metro Campus) - 2018
- Pearson Assured Diploma in IT-International (Esoft Metro Campus) – 2018
- Amana Certified Islamic Banker Level 01 (ACIB) – 2023
- Successfully Completion of G.C.E. Ordinary Level – 2017
- Successfully Completion of G.C.E. Advanced Level – 2020

SKILLS

- Analytical Skills
- Problem Solving
- Critical Thinking
- Satisfying Customer Service
- Strong understanding of the Banking Operations, products/services
- Leadership, Problem solving and Interpersonal Skills
- Communication Skills
- Independent and Team worker
- Task oriented and ability to work under pressure and time management

Languages

- English - Fluent
- Sinhala - Fluent
- Tamil - Fluent