

# Dante L. Llamoso Jr.

Teller/Customer Service

Teller/Customer Service in Al Dahab Exchange here in Dubai UAE with more than 5 years of experience in the industry. Skilled at resolving customer inquiries, providing Product knowledge, and offering exceptional services.



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📍 Dubai, United Arab Emirates

📞 +971528847395

## WORK EXPERIENCE

### Teller/Customer Service

#### Al Dahab Exchange LLC

JUNE 2019-SEPTEMBER  
2024

##### Achievements/Tasks

- To perform all Cashiers related activities with quality customer service as per the company standards and ensuring customer satisfaction.
- Purchase of foreign currency and convert to or any other currency at prevailing exchange rate.
- Responding to customer inquiries and concerns in a professional manner while offering comprehensive solutions.
- Proper cash management: Count and verify the allocated total cash at hand at the beginning and end of shifts to ensure that it tallies with the system and that there is adequate change/denominations for the business day
- Adhere to **AML/CFT POLICY** under the **CENTRAL BANK** guideline.
- Verify voucher in the system and generate cash receipt voucher.
- Accept cash for salary deposits by **WPS** Customer
- Make payments for cash payout (**DAHABSHILL**).
- Sending and Receiving money through **CASH EXPRESS, TRANSFAST, WESTERN UNION**.

## EDUCATION

### Bachelor of Arts and Economics

Bicol University College of Business,  
Economics and Management

2014-2018

Albay, Philippines

## SKILLS

Computer literate

Reporting

Admin

Time Management

Team Work

Interpersonal Skills

Creativity

Communication

People management

Customer Service

Multi-tasking

## PERSONAL INFORMATION

• Birthdate: August 20, 1996 • Sex: Male •  
Nationality: Filipino • Religion: Roman Catholic •  
Height: 5'6 • Civil Status: Single • Residence Visa

## LANGUAGES

English  
Full Professional  
Proficiency

Filipino  
Full Professional Proficiency