





## About Me

Experienced Customer Service Executive with a proven track record in addressing customer needs and resolving concerns efficiently. Skilled in building strong customer relationships through effective communication and empathetic problem-solving. Adept at handling various customer service scenarios and finding innovative solutions to ensure satisfaction and loyalty

## Contact

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 Al Satwa, Dubai, UAE

## Skills

- Cashiering
- Computer Literate
- Communication
- Customer Service
- Marketing
- Multi-Tasking
  
- Analytic

## Language

- English
- Tagalog

# Cleavan Hope Lacar

## Education

2014-2018

COLLEGE GRADUATE

Bachelors Degree

## Experience

### • (2024-Present)

#### CUSTOMER SERVICE EXECUTIVE

LM Exchange (DUBAI)

Greet and assist incoming customers and ensure their satisfaction. Receive remittance transaction

### • (2023-2024)

#### BRANCH MANAGER

PALAWAN PAWNSHOP

Monitor and supervise all of the branch operations. Cater all the customer complains

### • (2020-2022)

#### BRANCH ASSOCIATE

PALAWAN PAWNSHOP

Handles the remittances and ensure the proper receiving and releasing of cash.

### • (2018-2019)

#### MARKETING ASSOCIATE

PALAWAN PAWNSHOP

Introduced products and services to new customer. Analyze new strategies for marketing purposes.