



AMBROSE CHEGE

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Dubai City, UAE

OBJECTIVE

I am a detail-oriented and customer-focused cashier with over 2 years of experience in handling transactions, providing exceptional service, and managing cash operations. Demonstrated ability to maintain accuracy under pressure and foster positive relationships with customers. Adept at utilizing POS systems, balancing cash drawers, and resolving issues efficiently.

EXPERIENCE

03/2020
-
05/2021

- **Cashier**
National Treasury
 - Process customer transactions efficiently using POS systems, handling cash, credit, and debit payments.
 - Provide exceptional customer service, addressing inquiries and resolving complaints in a timely manner.
 - Maintain accurate cash drawers, ensuring proper reconciliation at the beginning and end of each shift.
 - Stock and organize merchandise, ensuring a clean and welcoming store environment.
 - Assist with inventory management and restocking as needed.

03/2023
-
07/2024

- **Cashier**
AAR INSURANCE COMPANY
 - Operated cash register and handled financial transactions accurately.
 - Assisted customers with product selection, providing recommendations and information on sales promotions.
 - Managed returns and exchanges, following store policies and ensuring customer satisfaction.
 - Contributed to team goals by meeting or exceeding sales targets and maintaining high standards of store presentation

EDUCATION

2023

- **Bachelor of Commerce, Finance Option**
Taita Taveta University
5.0

SKILLS

Proficient in POS system and cash handling

100%

Strong numerical and analytical skills

100%

Excellent customer service and communication skills

100%

Ability to work efficiently under pressure

100%

Basic problem solving and conflict resolution

100%

REFERENCE

- **C.P.A Dickson Moreka - National Treasury**
Accountant
nyaundidickson@gmail.com
0720 219260
- **Dr. Patrick Kimaku - Taita Taveta University**
Chairman, School Of Business
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PROFESSIONAL DEVELOPMENT

- Attended workshop on advanced cash handling techniques.
Participated in training sessions on effective customer service strategies.



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