

ABOUBAKR HUSSEIN



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Location: Abu Dhabi, UAE

CAREER OBJECTIVE

Dedicated Economics graduate with a minor in Social Science Computing, seeking to leverage strong analytical skills and practical experience in financial services to contribute effectively to a dynamic organization in the banking or finance sector. Aiming to apply economic insights, technical proficiency, and customer service expertise to enhance operational efficiency and deliver exceptional financial solutions in a challenging role that offers continuous growth and learning opportunities.

EDUCATION

Bachelor of Economics, Minor in Social Science Computing

Cairo University, Faculty of Economics and Political Science

Graduation: May 2023 | GPA: 3.122/4.0

American High School Diploma | SAT Score: 1290

PROFESSIONAL EXPERIENCE

Remittance Clerk | Egyptian Exchange Company

June 2023 - September 2024 (Full-time)

- Processed over 100 international money transfers daily, ensuring accuracy and compliance with financial regulations
- Utilized specialized software to execute transactions, maintaining a 99.9% error-free rate
- Conducted thorough identity verification and anti-money laundering checks, adhering to strict company policies and international standards
- Balanced daily transactions and prepared detailed reports for management review
- Resolved customer inquiries and complaints efficiently, maintaining a high level of customer satisfaction
- Collaborated with team members to streamline processes, reducing transaction processing time by 15%

September 2022 - May 2023 (Part-time)

- Assisted in processing domestic and international money transfers during peak hours
- Learned and applied company policies and procedures related to financial transactions and customer service
- Supported senior staff in daily reconciliation of transactions and report preparation
- Developed strong multitasking skills by balancing work responsibilities with academic commitments

SKILLS

Technical: Advanced Excel (VLOOKUP, SUMIF, Pivot Tables), Microsoft Access, SAP, Database Management, Financial Transaction Software

Analytical: Data Analysis, Statistical Modeling, Financial Forecasting, Risk Assessment

Soft Skills: Customer Service, Attention to Detail, Problem-Solving, Time Management, Teamwork

PERSONAL SKILLS

1. Analytical Thinking: Applies economic principles to analyze financial trends and solve complex problems

2. Adaptability: Quickly adjusts to new technologies and financial regulations in a dynamic work environment

3. Communication: Articulates financial information clearly to both colleagues and customers

4. Teamwork: Collaborates effectively in a fast-paced, multicultural financial services setting

5. Initiative: Proactively identifies opportunities for process improvement in financial operations

6. Attention to Detail: Ensures high accuracy in financial transactions and data handling

7. Time Management: Efficiently manages multiple priorities to meet strict deadlines in a high-volume environment

8. Ethical Conduct: Demonstrates unwavering integrity in handling sensitive financial data and customer information

9. Customer Orientation: Provides exceptional service, addressing customer needs with patience and professionalism

10. Numerical Proficiency: Demonstrates strong mathematical skills essential for accurate financial calculations

LANGUAGES

- **Arabic:** Native proficiency

- **English:** Advanced (CEFR C1)

CERTIFICATIONS

- Google Digital Marketing Fundamentals

- Social Network Analysis using Gephi

- Database Management (FEPS)

- E-Government Principles (FEPS)

ADDITIONAL INFORMATION

Date of Birth: 17/5/2001

Marital Status: Single