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Hamdan Abu dhabi City

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November 09,1997

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Philippines

## EDUCATION

Bachelor of Science, Hospitality Management Ilocos Sur Polytechnic State College, Ilocos Sur, Philippines March 2018

#### LANGUAGES

English

Upper intermediate

# TRESSA MARIE HABAB

### PROFESSIONAL SUMMARY

A dedicated and detail-oriented individual looking for an entry level position at a well reputed organization to gain experience and exposure and expand my knowledge. Committed to making a meaningful contribution while acquiring new skills and insights.

#### SKILLS

- · Customer Service Oriented
- · Point Of Sale system operation
- Communication and interpersonal skills.
- Strong organizational skills and multitasking abilities.
- Fast learner
- Order processing

## WORK HISTORY

June 2023 - September 2024

Venus Park View Hotel - Cashier/Dining Staff, Baguio City, Philippines

- Handle cash, checks, credit cards, and digital payment methods, ensuring correct payment amounts.
- Greet and assist customers, answering questions and providing accurate product or service information.
- · Reduced customer wait times through optimised checkout
- · Maintain a clean and organized work environment
- Offered menu recommendations as appropriate, displaying expert knowledge of food and drink pairings.
- · Inform customers about the day's special.