



RAJA MUJTABA ALI

CASHIER & REMITTANCE AGENT

CONTACT

+92 3259515937

rajputmujtabaali@gmail.com

New morgha road near shayan's dollar point Rawalpindi

EDUCATION

2015-2018
GOVT BOYS HIGH SCHOOL

- Matric

2019-2020
POLY TECHNICAL INSTITUTE

- Computer course
- 95% MARKS

SKILLS

- Expertise is POS operations and cash handling
- Time Management
- Team Work
- Basic Math Skills
- Communication
- Customer service
- Active Listening

LANGUAGES

- English (Fluent)
- Urdu (Fluent)

PROFILE

Dedicated and customer-focused cashier with 2+years of experience in retail providing exceptional service, handling cash transaction, and maintaining a clean work space. Received positive customer feedback and recognition for excellent service. Great experience about foreign currency's . Giving up-to-date rates to customer's on phone.

WORK EXPERIENCE

SKY EXCHANGE

2022 - PRESENT

CASHIER & REMITTANCE AGENT

- Process currency exchange transaction accurately and efficiently. Verify customer identification and adhere to compliance regulations. Excellent customer service and communication.
- Anti-Money laundering (AML) training.
- Know-your-customer (KYC).
- Know about Red flag's.
- Compliance with regulations and policies .
- Balance cash and reconcile transaction.
- Update exchange rates and fees.
- Count and verify currency inventory.
- Process customer transaction (buy/sell currencies).
- Ability to work under pressure.
- Familiar with point-of-sale systems and cash handling software.
- Expert to send or receive money from western union money gram ria.
- Familiar with document management system.
- Conduct regular audit's and quality control checks.
- Well experience of forigen currency export.
- Better knowledge about major currencies (fake & real currency knowledge)

Call center

Team leader

2020-2022

- Team Management:supervise, motivate, and develop call center agent's.
- Provide feedback, coaching, and training to improve agent performance.
- Real-time monitoring of calls and agent performance.