

# Arnel Ty Losito

## Profile

Results-driven Functional Consultant with over two years of experience specializing in Microsoft Dynamics 365 Finance & Operations and Microsoft AX 2012. Adept at analyzing business processes, gathering requirements, and configuring ERP solutions to optimize operational efficiency and drive business growth. Proven expertise in end-to-end implementation, customization, and support of Dynamics 365 and AX 2012 modules, including Finance, Supply Chain Management, and Manufacturing.

## Work Experience

April 2022 - July 2024

### CGI Philippines Inc.

Functional Consultant

As a Functional Consultant for Microsoft Dynamics 365 Finance & Operations and Microsoft AX 2012, I am responsible for:

- Utilized SQL Server Management Studio to monitor and analyze database performance, including query execution times and system resource utilization.
- Configured and customized Dynamics 365 and AX 2012 modules to meet business requirements, optimizing processes and workflows.
- Implemented and managed AX Jobs for scheduled tasks and batch processing, ensuring efficient data handling and reporting.
- Led end-to-end implementation of Dynamics 365 and AX 2012, including system setup, data migration, and integration with third-party applications.
- Coordinated with technical teams to ensure seamless integration and data consistency across systems.
- Designed and executed comprehensive test plans, including unit tests, integration tests, and user acceptance testing (UAT) to ensure system functionality and reliability.

February 2020 - April 2022

### Vantage Financial - Western Union

Frontline Associate

- Processed a high volume of financial transactions, including money transfers, bill payments, and currency exchanges, with accuracy and efficiency.
- Provided exceptional customer service by addressing client inquiries, resolving issues, and assisting with transaction-related concerns.
- Assisted in training new tellers on operational procedures, customer service standards, and compliance requirements.

## Contact

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056-694-9818

Al Jaffiliya, Dubai, UAE

## Education

- **Polytechnic University of the Philippines**  
*Bachelor in Banking & Finance*  
Completed in 2019

## Skill

- ERP System Knowledge
- Business Process Analysis
- Problem-Solving
- Training & Support
- Communication Skills
- Configuration & Customization
- Solution Design
- Implementation & Testing
- Project Management
- Requirements Gathering
- Change Management
- Sales Skills
- Customer Service

## Microsoft Office Skills

- Excel
- Word
- PowerPoint
- Outlook
- SharePoint
- Teams