

## Ammar abedalwahab mohammad aljalakh



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- 02/08/1993
- Amman
- single
- Jordanian

### PROFESSIONAL SKILLS

- computer skills
- cash management
- costumer support and costumer service
- accuracy in work
- ability to work under pressure
- good communication
- problem solving
- team work

### LANGUAGES

- english
- native Arabic

### OBJECTIVE

Hardworking teller and head teller with experience completing wide variety of banking task, Customer focused teller with great communication and IT skills, Good work ethic and exceptional attention to detail, Addresses questions and concerns with customer satisfaction in mind.

### EXPERIENCE

- **ASSISTANT MANAGER** , SEP/2011-MAY/2016  
*Americana Company*  
Dealing with customers and solving their problems.  
Audits the cash drawer according to policy and schedule.  
Supervision of tellers and their cash drawers.  
Trains new tellers in bank.  
Quick and accurate processing of customer requests.
- **CASHIER**, FIG TREE MAY/2016-AUG/2017  
*COMPANY*
- **HEAD TELLER** , MAY/2018-OCT/2024  
*MUSHARBASH EXCHANGE JORDAN AMMAN*  
working on calculating prices,sending different swift bank.  
transfer to all over the world.  
general knowledge of all currencies and their prices.  
helping employees and solving customer problems.  
work accurately with AML laws.  
training and work on several systems like sapatine ,wings ,yes express,casmics .  
training and work on global systems like western union,cash express globaly express , al fardan, juba express.

### EDUCATION

- **ECONOMIC OF FINANCE AND BUSINESS** , AL ALBAYT UNIVERSITY AL MAFRAQ

### COURSES

- **principles of banking**, international innovation power
- **training course for AML** , academy of MUSHARBASH EXCHANGE