

Bryan Abdullah Mamugpon

Sales Representatives

Address Al Ain United Arab

Emirates

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■ Motivated individual with experience in customer service and sales. Skilled in building customer relationships and understanding customer needs. Strong communication and interpersonal skills for providing superior customer service.

Work History

2018-02 -

Current

Sales Representatives / Cashier

Al Ain Cooperative Society , Al Ain

- Provide outstanding customer service.
- Greeted customer upon their entry inside the store, offer assistance, guided the customer through purchase of items, provide relevant information related to sales, answer customer questions about specific products or any other services, resolved customer complaints by investigating the problem and developing solution in a positive manner to maintain customers loyalty and high satisfaction ratings that meet organization standards.
- Performed quality checks on products such as price labels, variation, damaged and expiry monitoring, track of inventory, products promotions, and returns.
- Collaborate with suppliers to ensure existing items are delivered and stacked properly.
- Processing POS transactions, checking and scanning the products ensuring that all prices and quantities are accurate, accepting all payments cash, charges, online transactions, redeem points or coupons, debit or credit cards, and remain knowledgeable of current sales and policies regarding payments and exchanges.
- Remain courteous, calm, passionate to serve others and eager to take on a new responsibilities and leadership.

Skills

- Computer literate (Microsoft office word, internet)
- Excellent Communication Skills With The Focus On A Customer Service
- Good Time Management, Trustworthy.
- Product Inventory Levels.
- Teamwork and Problem Solving.
- Determination and Persistence.
- Interpersonal communication skills

Education

2010-03 - 2011-03

College Undergraduate : Bachelor of Science in Accounting Technology

University of Mindanao - Tagum City, Philippines

Languages

Arabic

Elementary (A2)

English

Upper intermediate (B2)

Certifications

2023-01

Employee of the Month

2021-03

Certified trainer